### Vehicle Compliance & Analysis

TO: Mercedes-Benz Dealer Principals, General Managers,	FROM: Gregory Gunther, Senior Manager, Vehicle	
Sales Managers, Service Managers, Parts Managers	Compliance and Analysis, Engineering Services	
RE: Recall Campaign Launch Notification		
Check Pre-fuse Box Wiring	DATE: July 19, 2024	
MY22-23 C-Class (206)		

### **IMPORTANT RECALL CAMPAIGN UPDATE**

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis

Mercedes-Benz USA, LLC A Mercedes-Benz Group AG Company



# News Channel UpdateVehicle Compliance & Analysis

Recall Campaign Launch Notification July 19, 2024					
Campaign No. :	NHTSA ID	Campaign Desc. :	Check Pre-fuse Box Wiring		
2024070005	24V446	24P5497603	Check Fle-luse box willing		
	recall campaign will		box wiring on <u>1,058</u> Model Year ("MY") 2022-2023 C-Class (206 gov website and may generate questions from customers. Affected PEN" on July 19, 2024.		
		Backgrou	und		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on ce MY 2022-2023 C-Class (206 platform) vehicles, an electrical wire to the pre-fuse box in passenger-side footwell might not be secured according to current production specification this case, the electrical resistance of the connection might increase. Due to the high elect currents potentially flowing through this connection, the temperature of the connection of increase. This might increase the risk of a fire. Additionally, a loss of propulsion without war cannot be ruled out completely, potentially increasing the risk of a crash.				
What We're Doing		MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the wiring of the pre-fuse box on the potentially affected vehicles and re-work it, if necessary.			
Parts		The remedy is available and			
		Vehicles Af	fected		
Vehicle Model Year(s)		2022-2023			
Vehicle Model		C-Class			
		Vehicle Popu	Ilations		
<b>Total Recall Population</b>		1,058			
Total Vehicles in Dealer	r Inventory	0			
notification until th Instructions will be Loaner and demonstra pro	e vehicle has been available in NetSta ator vehicles may c ocess, please checl	repaired. Once the remedy is ar VMI and Xentry Portal. Once continue to be driven, but mus k for other repair measures w	r lease any new vehicles in dealer inventory covered by this available, the vehicles will be flagged as "OPEN" and Work be the repair is complete the vehicle may be sold or leased. Is not be retailed until repaired. As a matter of normal service which might be applicable to the vehicle(s). car rental companies to rent new vehicles covered by this		
		notification until the vehicle			
		Next Steps/	<b>Notes</b>		
Customer Notification	Timeline	Customer letters will be m	ailed on or before August 2, 2024.		
AOMS/SOMS	OMS AOMs – This recall may generate questions from your dealers. Please forward this notice your dealers ASAP.		nerate questions from your dealers. Please forward this notice to		
Rental Fleet Partners      This recall may affect vehicles in your fleet. Please contact your respective MI representative for further information and next steps. For repairs, please cont preferred MBUSA dealer.			nformation and next steps. For repairs, please contact your		
Customer Reimbursem	Customer Reimbursement Customer reimbursement is not		is not being offered for this campaign.		
			o maintain a high level of vehicle quality and customer satisfaction. Assistance Center at 1-800-FOR-MERCEDES.		

Mercedes-Benz USA, LLC A Mercedes-Benz Group AG Company



### **Recall Campaign Bulletin**



Campaign No. 2024070005, July 2024

#### TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model C-Class (206 platform) Model Year 2022 – 2023

#### **Check Pre-Fuse Box Wiring**

Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022-2023 C-Class (206 platform) vehicles, an electrical wire to the pre-fuse box in the passenger-side footwell might not be secured according to current production specifications. In this case, the electrical resistance of the connection might increase. Due to the high electrical currents potentially flowing through this connection, the temperature of the connection could increase. This might increase the risk of a fire. Additionally, a loss of propulsion without warning cannot be ruled out completely, potentially increasing the risk of a crash. An authorized Mercedes-Benz dealer will check the wiring of the pre-fuse box on the potentially affected vehicles and re-work it if necessary.

Prior to performing this Campaign:

- VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 1,058 vehicles are affected.

Order No. P-RC-2024070005

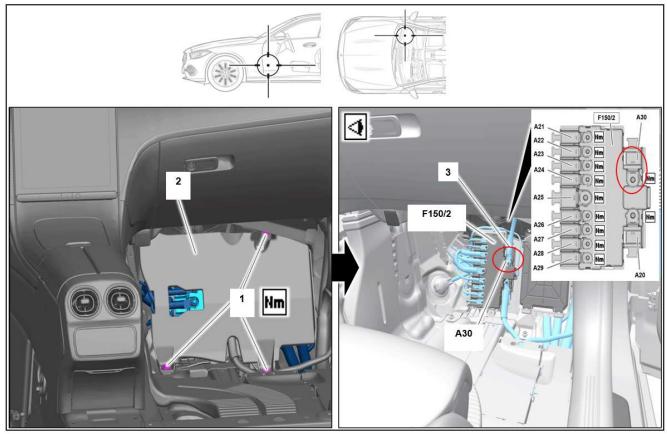
**Recall Campaign Bulletin** 

**Recall Campaign Bulletin** 

## **Recall Campaign Bulletin**

### **Check/Test Procedure**

- 1. Remove floor covering on front passenger side. i For basic information, see AR68.80-P-0008WT.
- Disconnect ground line of 12 V on-board electrical system battery.
  I For basic information, see AR54.10-P-0051WT.
- 3. <u>Remove passenger side footwell support</u> (Figure 1, 2).
  - **i** For this purpose, remove nuts (**Figure 1, 1**).
  - **i** For basic information, see **AR54.15-P-1350WT**.
  - **i** Installation: Tighten nuts (Figure 1, 1) with the specified tightening torque of 6 Nm.





- 4. Inspect electrical connection (Figure 2, A30) of prefuse box F150/2 visually for physical damage, such as arcing, scorch marks, melting and/or missing nut.
  - a. If there is no damage to the electrical connection (Figure 2, A30), remove electric line (Figure 2, 3) at A30 connection and inspect the underside for damage. If there is no damage, re-install the electrical connection with nut (tightening torque of 16 Nm) and End Measure.
  - **b.** If there is damage to the electrical connection (Figure 2, A30), carry out Work Procedure. NOTE: Capture photos of damaged electrical connection to be included in Warranty claim

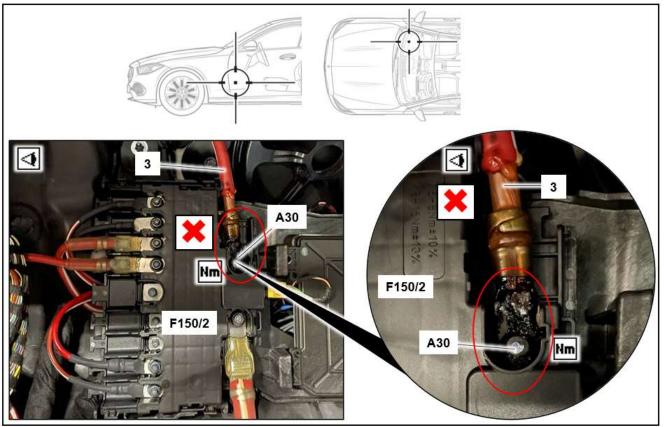


Figure 2 (prefuse box with thermal damage, NOK)

### **Work Procedure**

1. Replace all damaged component parts:

NOTE: Capture photos of damaged component parts to be included in Warranty claim.

**i** Replace damaged prefuse box (Figure 2, F150/2) and/or install missing nut on electrical connection (Figure 2, A30). For basic information, see **AR54.15-P-1350WT**.

i Replace damaged electric line (Figure 4, 3):

To do this, disconnect 48 V on-board electrical system fuse box (Figure 3, F153/2) in engine compartment (see AR54.15-P-0011WT) and push the 48 V battery (Figure 3 and 4, G1/3) with coolant lines attached towards the front of the vehicle (Figure 4, direction of arrow).

**i** If replacing electric line (Figure 4, 3), it is <u>not necessary</u> to remove the coolant lines or drain the coolant for the 48 V battery G1/3.

**i** The necessary electric line (Figure 4, 3) is included in the electrical wiring harness parts package. <u>Only the electric line (Figure 4, 3) is needed from this electrical wiring harness</u>. The extra wiring harness in the parts package can be disposed of in accordance with applicable regulations.

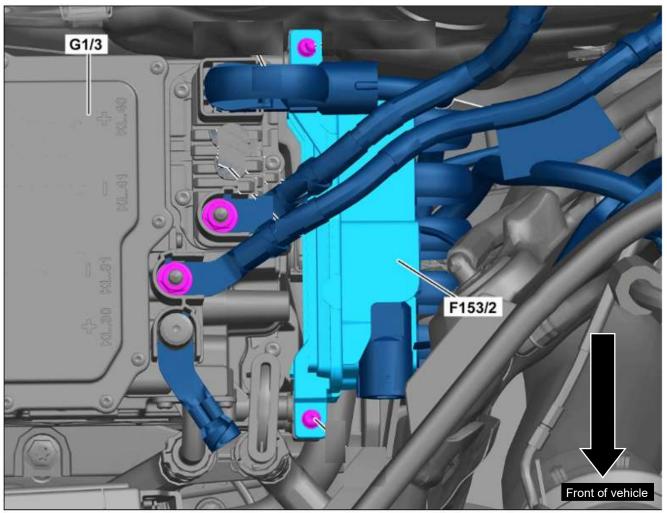


Figure 3 (passenger side of engine compartment)



5

Figure 4 (passenger side of engine compartment)

**2.** Install in the reverse order.

### Primary Parts Information

Qty.	Part Name	Part Number
As required (1)	Fuse box (F150/2) in passenger footwell	A 223 540 84 44
As required (1)	Electrical wiring harness**	*
As required (2)	Nut (M8)	N 000000 008271

\* The required replacement part for the equipment variant must be determined according to the vehicle identification number (VIN) via the XENTRY Parts Information system under the main group 54 Electrical equipment and instruments  $\rightarrow$  121 Body-side engine wiring harness  $\rightarrow$  150 Electrical Wiring harness.

\*\* The necessary electric line is included in the electrical wiring harness parts package. <u>Only the electric line (shown in</u> <u>Figure 4, 3) is needed from this electrical wiring harness.</u> The extra wiring harness in the parts package can be disposed of in accordance with applicable regulations.

**Small** parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

**i**Note: The following allowable labor operation should be used when submitting a warranty claim for this repair:

#### Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 976 03	12-2171	Operations: Check electrical connection at prefuse box in vehicle interior <b>Includes:</b> Disconnect/connect ground line of 12 V on-board electrical system battery, detach front passenger seat, remove/install front floor covering on front passenger side.	0.9
	12-2172*	Operations: Replace prefuse box in vehicle interior (after check)	0.5
	12-2179*	Operations: Replace electric line (after replacing prefuse box in vehicle interior) <b>Includes:</b> Partially disconnect/connect 48 V battery (G1/3) (coolant lines remain attached).	ZM

\* Claims requiring pictures per respective OP-Code will be subject to denial

**Note:** Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.