

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification Check Pre-fuse Box Wiring MY22-23 C-Class (206)	DATE: June 24, 2024

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



Recall Campaign Initial Notification			June 24, 2024		
Campaign No. :	NHTSA ID	Campaign Desc. :	Check Pre-fuse Box Wiring		
TBA	24V446	24P2195424			
<p>This is to notify you of the new Recall Campaign to check the pre-fuse box wiring on 1,058 Model Year (“MY”) 2022-2023 C-Class (206 platform) vehicles. The recall campaign will be visible on the www.NHTSA.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “PENDING” on June 24, 2024.</p>					
Background					
Issue	<p>Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022-2023 C-Class (206 platform) vehicles, an electrical wire to the pre-fuse box in the passenger-side footwell might not be secured according to current production specifications. In this case, the electrical resistance of the connection might increase. Due to the high electrical currents potentially flowing through this connection, the temperature of the connection could increase. This might increase the risk of a fire. Additionally, a loss of propulsion without warning cannot be ruled out completely, potentially increasing the risk of a crash.</p>				
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the wiring of the pre-fuse box on the potentially affected vehicles and re-work it if necessary.</p>				
Parts	Remedy is not available at this time.				
Vehicles Affected					
Vehicle Model Year(s)	2022-2023				
Vehicle Model	C-Class				
Vehicle Populations					
Total Recall Population	1,058				
Total Vehicles in Dealer Inventory	0				
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in NetStar VMI and Xentry Portal. Once the repair is complete the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.</p>					
Next Steps/Notes					
Customer Notification Timeline	Customer letters will be mailed on or before August 13, 2024.				
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.				
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.				
Customer Reimbursement	Customer reimbursement is not being offered for this campaign.				
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>					

