



New Safety Recall Advanced Communication – 66B

FCA US LLC (FCA US) has announced a safety recall on certain 2021 - 2023 model year (RU) Chrysler Pacifica / Voyager, 2021 - 2022 model year (WD) Dodge Durango, 2022 - 2023 model year (MP) Jeep Compass, 2021 - 2023 model year (WL) Jeep Grand Cherokee L, 2022 - 2023 model year (WL) Jeep Grand Cherokee, 2022 - 2023 model year (WS) Jeep Wagoneer/Grand Wagoneer, 2022 model year (DT) Ram 1500 Pickup, 2022 model year (DJ) Ram 2500 Pickup, 2022 model year (DF) Ram 3500 10K lb. Cab Chassis, and 2022 - 2023 model year (VF) Ram ProMaster vehicles.

VINs identified as being involved in this campaign are currently live and searchable. **Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with radio software that may prevent the rearview camera signal from passing through to the media screen. The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle.

The condition above fails to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected..." and apply to other markets via direct reference to FMVSS or are implied via free trade agreements. Vehicles with suspect radio software may not display the rearview image during a backing event under certain conditions.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to update the radio software. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC