



# IMPORTANT SAFETY RECALL

**NHTSA Recall No. 24V431**

October 22, 2024

**Re: Safety Recall - 24V431 Seat Belt Anchorage Washer**  
**Model Year / Vehicle Affected: 2021-2024 Endera SRW School Bus Vehicles**

To: All U.S. Endera Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers, and Warranty Administrators.

On April 25, 2024, Endera Motors LLC (Endera) filed a Non-compliance Information Report (NCIR) with the National Highway Traffic Safety Administration (NHTSA) reporting to the agency 180 vehicles specifically identified as 2021 through 2024 model year distributed and sold Endera School Bus vehicles that may not conform to requirements of FMVSS 222 School Bus Seating and Crash Protection.

**1. Description of the Condition:**

Endera has determined that certain 2021-2024 Endera SRW School Bus may not comply with lap and shoulder belt assembly anchorage loadings requirement specified by 571.222 S5.(b). The root cause is a mis-build condition where a re-enforcement washer was omitted in the production process. The washer is part of the seat belt anchorage assembly. In the event of an accident, the seat may not be held in place, increasing the risk of physical harm and danger to passengers.

**2. Remedy:**

Dealers are instructed to inspect all subject vehicles. For vehicles found with the mis-build condition, missing seat belt anchorage washer, dealers are instructed to install the missing washer. Please reference the Service Bulletin: TSB – 24-1006

**3. Customer Notification:**

Endera does not have owner contact information and requests that the dealers provide owner contact information based on sales contract and registration data. Please provide the information listed for each VIN on the enclosed attachment:

- Owner Name
- Owner Address
- Owner Phone Number

**PLEASE RETURN THIS LIST VIA EMAIL TO [WARRANTY@ENDERACORP.COM](mailto:WARRANTY@ENDERACORP.COM)**

**\*\*\* Endera is requesting dealers provide this information be provided by October 29, 2024 \*\*\***

**Owner Mailing Date**

Endera plans to mail owner notification letters no later than November 11, 2024.

**IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

If you have any questions or require additional assistance, contact Endera Warranty: [warranty@enderacorp.com](mailto:warranty@enderacorp.com) or by mail to:

Endera Motors  
ATTN: Warranty Department  
804 N. Pratt St.  
Ottawa, OH 45875.

Press inquiries should be directed to Endera Public Relations: [hello@enderacorp.com](mailto:hello@enderacorp.com)

Endera Motors LLC.