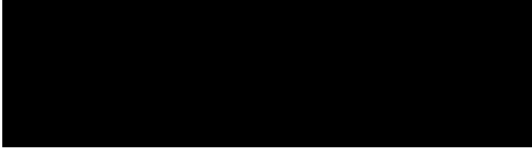


Hello

Attached is information about Daimler Truck North America's recall F1003. Owners have been notified and the remedy is underway. If you choose to inform owners, please send information that reflects the attached notifications.



# IMPORTANT CAMPAIGN INFORMATION

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Thomas Built Buses Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada  
Detroit Diesel Distributors  
Export Distributors

Daimler Truck North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**  
P.O. Box 4090 800-547-0712  
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry using the [WSC App on the DTNA Portal](#)

REF #: ICI24-028  
Effective: 07/12/2024  
Release: 07/12/2024

**SUBJECT: F1003 – Cummins L9 Remote Fuel Filter Hose**

This letter is to inform you that Recall F1003 – Cummins L9 Remote Fuel Filter Hose is a supplier responsible recall.

Cummins has released safety recall C7032 – Cummins L9 Remote Fuel Filter Hose Safety Campaign.

**Note for DTNA dealers:** The recall will be completed by Cummins Distributors and authorized Warranty Dealers and is currently available. This ICI letter is for your information should the dealership get any questions. For your reference, a copy of the Cummins owner notices concerning recall #C7032 is on the following pages.

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized Warranty Dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467) or visit their website at [care.cummins.com](http://care.cummins.com).

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNA Portal.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*



**\*\*\* IMPORTANT SAFETY RECALL \*\*\***  
**NHTSA Recall No. 24E-038**  
**Cummins Campaign #C7032**

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain L9 engines that were manufactured between November 7, 2022 and March 29, 2023.

This notice applies to your L9 engine(s) listed in the enclosed engine table.

**WHY IS A RECALL BEING CONDUCTED?**

The remote fuel filter hoses installed on the subject engines may become separated from the fuel fitting resulting in fuel leaks and lack of fuel supply to the engine. A fuel hose that becomes disconnected will result in an engine stall, increasing the risk of a crash. A fuel leak in the presence of an ignition source may increase the risk of a fire.

**WHAT ARE WE DOING ABOUT THE PROBLEM?**

Cummins has released field Safety Campaign #C7032 "L9 Remote Mount Stage 2 Fuel Hose Safety Campaign" to correct this condition by replacing the two subject fuel hoses with hoses having improved connector crimps. Repair parts are currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge and most applications will require approximately 1 hour to complete.

**WHAT SHOULD YOU DO?**

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date to complete this repair.

In the meantime, however, Cummins advises you to periodically check the remote fuel filter hoses for signs of leaking, and immediately seek repairs if leaks are identified.

***Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.***

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact your local Cummins Distributor or authorized warranty dealer. To find a service provider near you, please use the Service Locator tool found at the Cummins sponsored website <https://quickservice.cummins.com>.

Cummins Inc.  
Box 3005  
Columbus, IN 47202-3005 USA  
Mall Code: 40911  
Phone: 1 800 CUMMINS  
[care.cummins.com](mailto:care.cummins.com)



**\*\*\* IMPORTANT SAFETY RECALL \*\*\***  
**NHTSA Recall No. 24E-038**  
**Cummins Campaign #C7032**

**WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?**

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467) or visit our website at <https://care.cummins.com>.

If you have a complaint relative to this recall, you may report it to the following:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

In order to serve you better it is important to register your product. If you have not already registered your Cummins product, or your details need to be updated, use one of the following options to register your product. Using your phone or tablet, scan the QR Code below and complete the registration online. Or, using your laptop, you can register your product at <https://prodreg.cummins.com>.

If you are no longer the owner of the engine or vehicle listed in the table, please forward this notice to the new owner or provide the new owner's contact information via email to Cummins at [cummins\\_campaign\\_administration@cummins.com](mailto:cummins_campaign_administration@cummins.com) so that we can update the contact information and notify them of this recall.

Finally, if the engine has been scrapped, or otherwise taken out of service, and replaced with another Cummins product, please contact your local Cummins Distributor or authorized warranty dealer for assistance in handling the necessary updates for your Cummins product.

Cummins is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator  
Cummins Inc.

Scan the QR code and complete the registration of your Cummins product online.



Cummins Inc.  
Box 3005  
Columbus, IN 47202-3005 USA  
Mail Code: 40S11  
Phone: 1 800 CUMMINS  
[care.cummins.com](https://care.cummins.com)