



New Safety Recall Advanced Communication – 53B

FCA US LLC (FCA US) has announced a safety recall on certain 2021 through 2024 model year (VF) Ram ProMaster crew vans with second-row seat configuration.

VINs identified as being involved in this campaign are currently live and searchable. **Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an inaccurate tire placard and second-row seat configuration that did not include a side door beam. Vehicles built out of compliance with Federal Motor Vehicle Safety Standard (FMVSS) No. 214 side impact protection may increase the risk of injury to the occupants of the vehicle during certain crashes.

The condition described above does not comply with FMVSS No. 571.214 S6 requires that affected vehicles meet specific strength test requirements. Suspect vehicles may not meet all applicable test requirements. FMVSS No. 571.110 S4.3 and S4.3(b) requires: "Each vehicle [...] shall show the information specified in S4.3 (a) through (g) [...] on a placard permanently affixed to the driver's side B-pillar" and "(b) Designated seated capacity (expressed in terms of total number of occupants and number of occupants for each front and rear seat location)." Suspect vehicles do not accurately state the correct designated seating capacity.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to install a door beam and update the tire placard label. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC