



New Safety Recall Advanced Communication – 55B

FCA US LLC (FCA US) has announced a safety recall on certain 2022 model year (DJ) Ram 2500 Pickup, (DF) Ram 3500 Cab Chassis GVWR <10K lbs., and (WD) Dodge Durango vehicles.

VINs identified as being involved in this campaign are currently live and searchable.

Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may experience an Anti-Lock Braking System (ABS) control module software malfunction that can disable the Electronic Stability Control (ESC) system. During vehicle start-up an active watchdog failure will illuminate the malfunction indicator lamp. Failure of the ESC system when intervention is expected and/or relied upon can cause a vehicle crash without prior warning.

The condition above fails to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 571.126 S5.1.2 ESC Functionality requires that the ESC system "Is operational during all phases of driving including acceleration, coasting, and deceleration (including braking) [...]." Suspect vehicles may experience the ESC system being disabled under certain conditions.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to update the ABS control module software. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC