



New Safety Recall Advanced Communication – 63B

FCA US LLC (FCA US) has announced a safety recall on certain 2023 MY Ram 1500 Pickup, 2023 MY Ram 2500 Pickup, 2023 MY Ram 3500 Pickup and 2023 MY Ram 3500 Cab Chassis vehicles with 8HP75 automatic transmission.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an insufficient weld between the Transmission Control Unit (TCU) cover and baseplate. An insufficient weld between the TCU cover and baseplate could allow transmission fluid to leak onto critical electrical components resulting in a loss of transmission control. A loss of transmission control may result in a loss of motive power or park function, which can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the Valve Body and Control Unit, which includes the TCU. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in the 2nd Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC