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July 25, 2024

**TO:** All US and Canadian Wabash Dealers

**SUBJECT: NEW TRAILER DELIVERY HOLD relating to Safety Recall 24v410  
(Second Notice)**

This notice pertains to Certain 2024 – 2025 Model year Refrigerated Van Trailers with Bonded Baseraills.

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Refrigerated Van Trailer	2024 - 2025	Little Falls Minnesota	January 3, 2023 - May 7, 2024

Population of affected vehicles: 514

**REASON FOR THIS NOTICE**

It has come to our attention that some dealers may benefit from additional guidance on how to address pending sales after Wabash issued a New Trailer Dealer Hold for the above units on June 10, 2024.

**POSIBLE CONSEQUENCES**

It is unlawful to sell and deliver into interstate commerce, any vehicle with an active safety recall.

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

**SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. Wabash finalized a repair that will remedy this issue. We anticipate having parts for the remedy available mid third quarter of this year, 2024. The repair bulletin has been provided with this notice for your review.

**REASON FOR THIS RECALL**

The baseraills installed on certain refrigerated van trailers may become detached while being loaded, unloaded, or operated. Separation of the base rail and side wall could compromise the trailer floor. If such separation occurs while the vehicle in in operation, compromises to the floor could cause a shift or loss of cargo and could reduce operator control of the trailer, increasing the risk of a crash.

### **CUSTOMER NOTIFICATION**

Owners have received an interim notification. When remedy parts are available, the owners will receive a final notification with instructions how to obtain the remedy at no cost to them.

With the interim notification, owners also received inspection instructions to be executed prior to hauling freight. Should an owner contact you and request an inspection, please use the attached document to provide this service.

### **DEALER OPERATED RENTAL FLEET**

Wabash requests that you do not rent vehicles subject to a safety or compliance recall before completing the recall remedy. Please consult your legal counsel for legal advice.

### **QUESTIONS AND ASSISTANCE**

If you require further assistance regarding this recall, please contact the Wabash Warranty Department at 800-247-2548, Monday – Friday, 7:00am – 4:00pm, ET.

Sincerely,

John Gabriel

Attachments:

1. Repair Bulletin