



John Gabriel
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TO: All US and Canadian Wabash Dealers

SUBJECT: NEW TRAILER DELIVERY HOLD – Advanced Notice – Safety Recall 24v410

Certain 2024 – 2025 Model year Refrigerated Van Trailers
Bonded Baserails

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Refrigerated Van Trailer	2024 - 2025	Little Falls Minnesota	January 3, 2023 - May 7, 2024

Population of affected vehicles: 511

REASON FOR THIS RECALL

The baserails installed on certain refrigerated van trailers may become detached while being loaded, unloaded, or operated. Separation of the base rail and side wall could compromise the trailer floor. If such separation occurs while the vehicle is in operation, compromises to the floor could cause a shift or loss of cargo and could reduce operator control of the trailer, increasing the risk of a crash.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. Wabash is in the process of finalizing a repair that will remedy this issue. We anticipate having parts for the remedy available early in the third quarter of this year, 2024 and a complete repair bulletin will be provided at that time.

CUSTOMER NOTIFICATION

Owners will receive an interim notification while we finalize the remedy. When remedy parts are available, the owners will receive a final notification with instructions how to obtain the remedy at no cost to them.

With the interim notification, owners will also receive inspection instructions to be used prior to hauling freight. Should an owner contact you and request an inspection, please use the attached document to provide this service.

PLEASE NOTE

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER OPERATED RENTAL FLEET

Wabash requests that you do not rent vehicles subject to a safety or compliance recall before completing the recall remedy. Please consult your legal counsel for legal advice.

QUESTIONS AND ASSISTANCE

If you require further assistance regarding this recall, please contact the Wabash Warranty Department at 800-247-2548, Monday – Friday, 7:00am – 4:00pm, ET.

Sincerely,

John Gabriel

Attachments:

1. Vin Listing
2. Inspection Bulletin