

NOTICE OF SAFETY RECALL
SAFETY RECALL TSB10032403 – Powertrain Modules

Date: June 5, 2023

To: Fisker Dealer Principal, General Manager, Sales Manager, Service Manager, Parts Manager, and Warranty Administrator (U.S.A, Canada, and EU Markets)

From: Fisker Aftersales Department

Subject: Notification of Safety Recall Campaign TSB10032403 – Powertrain Modules

Fisker Inc. (Fisker) has identified software characteristics in the current Motor Control Unit (MCU) and Vehicle Control Unit (VCU) version may cause the vehicle to enter a safe state protection mode. As a result, there may be a loss of motor power or motive power, with the vehicle losing torque and rolling to a stop. The gear may shift from Drive (D) to Neutral (N), and then to Park (P) when coming to a complete stop. This unique and unusual situation can occur in specific use cases that trigger improper response from the controller safety mechanisms.

These conditions may include:

- Wheel slip on icy surfaces at low speed
- Driver changing from deceleration to acceleration at specific low speed conditions
- Repeated, back-to-back maximum acceleration and deceleration
- Incorrectly triggered drive unit fault monitors including when activating the rear disconnect clutch or checking power supply voltage

The vehicle can be recovered by cycling the power and pressing the brake pedal. Other powertrain modules may also be affected during the loss of motive power. As a result, Fisker is conducting a Voluntary Safety Recall Campaign effective May 29, 2024, on all MY 2023 Fisker Ocean vehicles manufactured for the U.S.A, Canada, and EU markets.

The current proposed remedy is the release of the over the air new software operating system (OS) 2.1 which will modify the torque safety monitor thresholds, ensuring they are adapted to the unique driving scenarios.

Once the vehicles in your inventory are updated with the new OS 2.1 software, they then can be released for sale.

On or before June 30, 2024, vehicle owners will be notified with a notification recall letter.

**IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE
RECALLS**

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a pre-owned motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

If you have any questions or require additional assistance, please contact Fisker Inc. As always, any press inquiries should be directed to Fisker Public Relations.

Sincerely,

Fisker Inc.

Aftersales Department