

# MACK TRUCKS RECALL ALERT



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**Subject:** Safety Recall SC0464, MD Electric Battery Management System

**Recall Number:** SRA-M464

**Date:** June 4, 2024

**Applicable Markets:**  U.S.  Canada  Export

**Revised 6-6-2024**

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## **Description**

Certain Mack Medium Duty electric vehicles built from June 22, 2023 through December 12, 2023 with the current Battery Management System software may result in a sudden loss of power during a perceived overcharged condition. **Owners will be notified and strongly recommended not to drive their vehicles until recall repairs have been completed.**

The sudden loss of motive power and steering may result in an increased risk of crash.

There have been no field reports, warranty claims or customer complaints associated with this issue.

The BMS will be updated to manage regenerative braking and High State of Charge.

## **Model and Model Years Affected**

- Certain 2024 Mack MD Electric model vehicles manufactured June 22, 2023 through December 12, 2023.

## **Vehicle Quantities**

- 24 vehicles (all US)

## **Dealer Responsibilities**

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

## **Notification Release Schedule**

- Vehicle list will be posted on the Trucks Dealer Portal June 4, 2024.
- Owner notification letters will be released on or before June 30, 2024.
- Repair Instruction will be released once they are available.

## **Contact**

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).