

MACK TRUCKS RECALL ALERT



Subject: Safety Recall SC0465, Steering Drag Link

Recall Number: SRA-M465

Date: July 29, 2024

Applicable Markets: U.S. Canada Export

Revised VIN count 7-29-2024

Description

Vehicles may have been built with drag links containing a ball stud with improper heat treatment. Failure of the ball stud could result in a sudden loss of steering which increases the risk of a crash. **Owners will be notified and instructed to not drive their vehicles until recall repairs have been completed.**

There have been no field reports, warranty claims or customer complaints associated with this issue.

The remedy will be to inspect the drag link for the impacted date range. Any suspect draglinks will be replaced.

Model and Model Years Affected

- Certain 2025 Mack Anthem, Granite and TerraPro model vehicles manufactured April 11, 2024 through June 25, 2024.

Vehicle Quantities

- 1211 vehicles (972 US, 166 Canada, 56 Mexico and 17 Export)

Dealer Responsibilities

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Notification Release Schedule

- Vehicle list will be posted on the Trucks Dealer Portal June 4, 2024.
- Owner notification letters will be released on or before June 20, 2024.
- Repair Instruction will be released once they are available.

Contact

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.