



Safety Recall Alert

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V24-03

Date: June 4, 2024

Valid to: N/A

Action Required? Yes No

From: Corey Martin, Product Regulation Specialist

Subject: Safety Recall RVXX2403, Steering Gear

Description of Defect:

Vehicles may have been built with steering gears that may have an improperly seated plug (rivet) in the valve housing.

The remedy will be to inspect the plug and replace the steering gear with a conforming steering gear from our manufacturer

Models/ Model Years Affected:

Certain 2024 and 2025 Volvo VN and VHD model vehicles manufactured from January 1, 2024 through April 5, 2024.

Vehicle Quantities:

458 (424 US and 34 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal June 4, 2024.
- Owner notification letters will be released on or before June 20, 2024.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.