



## Safety Recall Alert

**To:** Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Region:**  U.S.  
 CAN

**Bulletin:** SRA-V24-02  
**Date:** August 12, 2024  
**Valid to:** N/A  
**Action Required?**  Yes  No

**From:** Corey Martin, Product Regulation Specialist  
**Subject:** Safety Recall RVXX2402, Steering Drag Link

**Revised 8-12-2024**

### Description of Defect:

Vehicles may have been built with drag links containing a ball stud with improper heat treatment. Failure of the ball stud could result in a sudden loss of steering which increases the risk of a crash. **Owners will be notified and instructed to not drive their vehicles until recall repairs have been completed.**

The remedy will be to inspect the drag link for the impacted date range. Any suspect drag links will be replaced.

### Models/ Model Years Affected:

Certain 2025 Volvo VN, VNRE (Electric), NEW VN and VHD model vehicles manufactured from April 10, 2024 through June 7, 2024.

### Vehicle Quantities:

~~4017 (3,505 US and 512 Canada)~~ 4019 (3,507 US and 512 Canada)

### Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

### Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal June 4, 2024.
- Owner notification letters will be released on or before June 20, 2024.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).