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From

Brad Ortloff, Manager of Auto Campaigns and Recalls

Subject

Stop Sale/Safety Recall: 18-20M Fit, 19-22M HR-V Audio Unit Improved Software Up

DATE: May 31, 2024

TO: All Honda Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 18-20M Fit, 19-22M HR-V Audio Unit Improved Software Update

On May 30, 2024, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain model year 2018-2020 Fit and 2019-2022 HR-V vehicles previously recalled to resolve continued audio unit issues which may cause the display screen to go blank. If this occurs, the rearview camera may not display, increasing the risk of a crash or injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

BACKGROUND

An improved audio unit software update has been released to address an improper hardware circuit configuration. If the battery state of charge drops below 9V during cranking this may cause logic and/or timing mismatch in the display audio unit resulting in a blank display condition. In certain situations, the rearview camera display may not function properly when the vehicle is in the reverse gear. An improperly functioning rearview camera may impair rearward visibility, potentially increasing the risk of a back-up collision or injury.

REPAIR

Update the audio unit system with the latest software version.

SOFTWARE

New updated software is available on the Honda Firmware Downloader.

IMPORTANT DEALER INFORMATION

If you have the **First Update Software Versions** loaded on any USB flash drives, make sure that they are all deleted to ensure the **Latest Update Software Version** is applied.

First Update Software Versions (Must Be Deleted)		
FIT	2018	30.10.68
	2019-2020	30.10.78
	2019-2020	30.10.79
HR-V	2019-2022	30.10.78
		40.10.78

For the latest updated software versions and loading procedures refer to the applicable Service Bulletins below.

PARTS

There are no parts needed for this recall.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETINS

Service Bulletins 24-080, *Safety Recall: 2019-2022 HR-V Audio Unit Improved Software Update* and 24-081, *Safety*

Recall: 2018-2020 Fit Audio Unit Improved Software Update have posted to the Service Information System (SIS) as of May 31, 2024. They include software, repair, tools, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification by mid-July 2024.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.