

NOTICE OF SAFETY RECALL

NONCOMPLIANCE RECALL RC-24-90-01 FMVSS 108 LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT (Headlamp Software Update Recall Campaign)

Date: July 12, 2024

To: All U.S. Karma Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers, and Warranty Administrators

NHTSA Campaign Number: 24V-379

Subject: Safety (Noncompliance) Recall Campaign RC-24-90-01 related to FMVSS 108 LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT

On May 29, 2024, Karma Automotive, Inc. ("Karma") filed a Noncompliance Information Report (NCIR) with National Highway Traffic Safety Administration (NHTSA) reporting to the agency 269 vehicles specifically identified as 2020 through 2022 model year distributed/sold Karma Revero GT, GS-6, GTS, GS-6s, GS-6L vehicles that may not conform to the requirements of FMVSS 108 Lamps, Reflective Devices, and associated equipment.

1. Description of the condition:

Vehicles manufactured during model years 2020-2022 may intermittently fail to activate the front turn signal upon driver request during normal driving conditions. This condition may potentially cause a vehicle crash or risk of injury. Low beam, high beam, rear turn signal, position, and other lighting functionality remain fully functional. If the condition exists, the driver will be notified of the issue by a warning light on the cluster and a fast-blinking indicator signal when the turn signal is activated.

2. Remedy:

All headlamps will require updated software to resolve the potential issue. This service must be performed on all affected vehicles at no charge to the vehicle owner.

3. Customer Notification

Registered owners of all affected vehicles will be contacted with a notification by mail in July 2024, in which they will be asked to take their vehicle to a Karma authorized repair center once parts become available (estimated 10/28/2024) where the repair will be provided free of charge.

4. Owner Mailing Date

On or before July 24, 2024, vehicle owners will be notified with a notification recall letter.

5. Remedy (re-work) Procedures and Warranty Information, and Repair Verification:

Reference Service Bulletin RC-24-90-01.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not demonstrate or deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, contact Karma Warranty at warranty@karmaautomotive.com.

As always, any press inquiries should be directed to Karma Public Relations at clientservices@karmaautomotive.com.

KARMA AUTOMOTIVE, INC.