

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign Launch Notification</b> <b>Check AMG Performance Seat Wiring Harness Routing</b> <b>MY23 C-Class (206)</b>	DATE: June 28, 2024

## **IMPORTANT RECALL CAMPAIGN UPDATE**

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



<b>Recall Campaign Launch Notification</b>			<b>June 28, 2024</b>
<b>Campaign No. :</b>	<b>NHTSA ID</b>	<b>Campaign Desc. :</b>	<b>Check AMG Performance Seat Wiring Harness Routing</b>
2024060009	24V371	24P5990005	
<p>This is to notify you of the <b>Recall Campaign Launch</b> to check the routing of the AMG Performance Seat wiring harness on <b>18</b> Model Year (“MY”) 2023 C-Class (206 platform) vehicles. The recall campaign will be visible on the www.NHTSA.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on <b>June 28, 2024</b>.</p>			
<b>Background</b>			
<b>Issue</b>	<p>Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2023 C-Class (206 platform) vehicles equipped with AMG Performance Seats, the seat wiring harness routing might not meet current production specifications. The seat wiring harness of the driver and front passenger seat might become damaged when the seatback is fully reclined. As a consequence, the functionality of the airbags installed in the affected seat might be impaired. This could increase the risk of injury in the event of a crash with airbag deployment.</p>		
<b>What We’re Doing</b>	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the routing of the AMG Performance Seat wiring harness on the potentially affected vehicles and re-work it if necessary.</p>		
<b>Parts</b>	<p><b>The remedy is available and can be performed.</b></p>		
<b>Vehicles Affected</b>			
<b>Vehicle Model Year(s)</b>	2023		
<b>Vehicle Model</b>	C-Class		
<b>Vehicle Populations</b>			
<b>Total Recall Population</b>	18		
<b>Total Vehicles in Dealer Inventory</b>	0		
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in NetStar VMI and Xentry Portal. Once the repair is complete, the vehicle may be sold or leased.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.</b></p>			
<b>Next Steps/Notes</b>			
<b>Customer Notification Timeline</b>	Customer letters will be mailed on or before July 12, 2024.		
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<b>Customer Reimbursement</b>	Customer reimbursement is not being offered for this campaign.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			



# Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2024060009, June 2024

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C-Class (206 platform)**  
**Model Year 2023**

## **Check AMG Performance Seat Wiring Harness Routing**

Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2023 C-Class (206 platform) vehicles equipped with AMG Performance Seats, the seat wiring harness routing might not meet current production specifications. The seat wiring harness of the driver and front passenger seat might become damaged when the seatback is fully reclined. As a consequence, the functionality of the airbags installed in the affected seat might be impaired. This could increase the risk of injury in the event of a crash with airbag deployment. An authorized Mercedes-Benz dealer will check the routing of the AMG Performance Seat wiring harness on the potentially affected vehicles and re-work it if necessary.

Prior to performing this Campaign:

- VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 18 vehicles are affected.

Order No. P-RC-2024060009

Recall Campaign Bulletin

Recall Campaign Bulletin

Recall Campaign Bulletin

Recall Campaign Bulletin

Recall Campaign Bulletin

## Check AMG Performance Seat Wiring Harness Routing

**i** BR 206 with Code 555 – AMG Performance seats

### Check/Test Procedure

1. Position front seats and backrests as far forward and upward as they will go (**Figure 1**).



Figure 1

2. Insert a hook behind the keder strip (**Figure 2, A**) on the seat backrest cover and carefully pull the keder strip out of the securing channel (**Figure 2, B**).

**i** Start on the side closest to the center console and work your way outward towards the door (**Figure 2**).

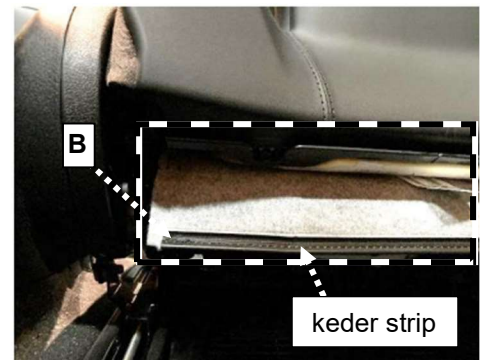
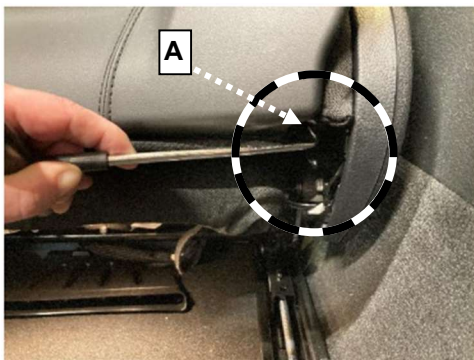


Figure 2

3. Check the seat wiring harness routing on the left side of driver seat and the right of front passenger seat (outboard sides) in the area of the backrest hinge screw (Figure 3, A):

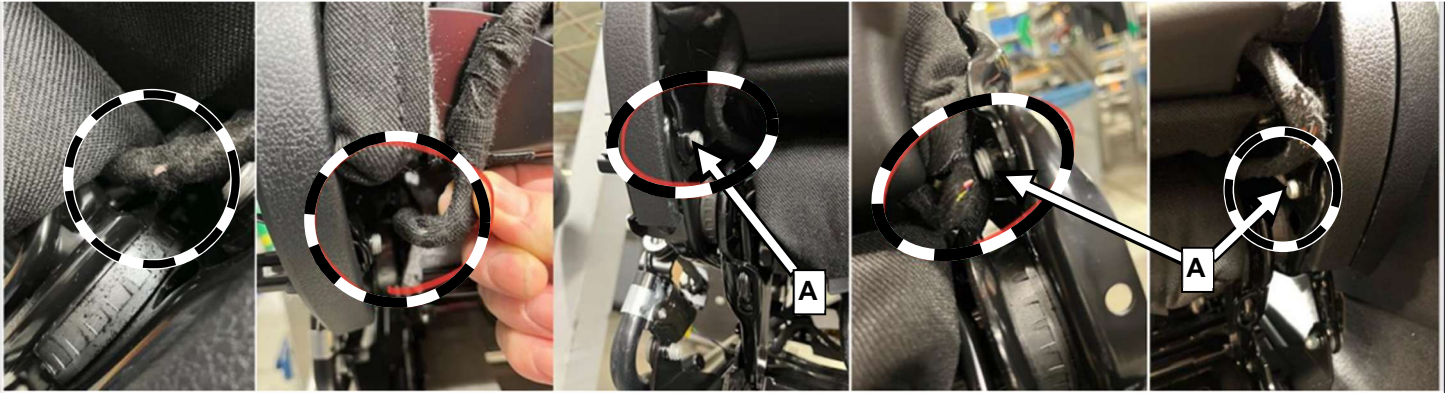


Figure 3 – NOT OK condition, shown on left and right front seats

- a. The seat wiring harness *is* damaged (Figure 3): Perform **Work Procedures A and B**.
- b. The seat wiring harness *is not* damaged: Perform **Work Procedure B**.

### Work Procedure A

1. If the seat wiring harness is **damaged**, remove the corresponding seat and repair the wiring harness.
  - i** Remove/install the front seat (AR91.10-P-1000WT) and repair the wiring harness (AR00.19-P-0100-09A).

### Work Procedure B

1. Attach a cable tie with fastening clip to secure the wiring harness to the seat backrest frame. The seat backrest frame sheet metal has felt applied, and a section measuring 2-3mm **without felt** (Figure 5, green outline). Attach the fastening clip (Figure 5, A) flush to the outer edge of the sheet metal without felt and secure it flush against the sheet metal in the direction shown (Figure 5 and 6).

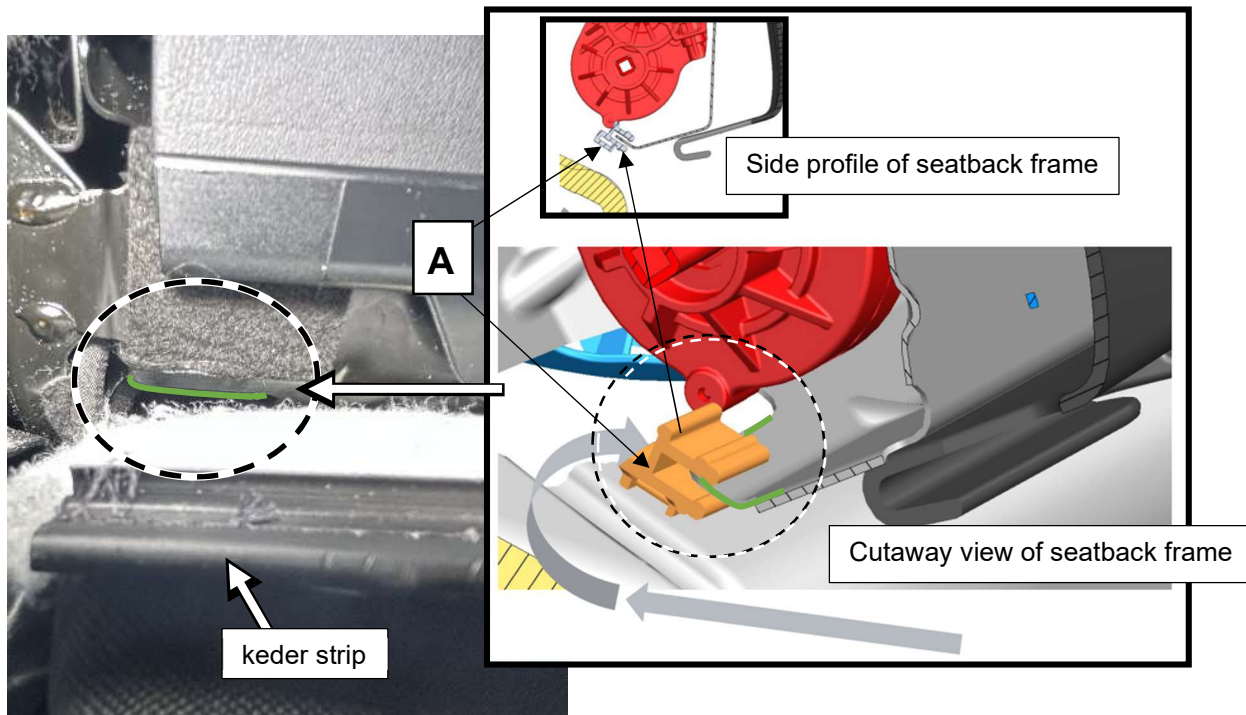


Figure 5 – fastening clip is secured to sheet metal area without felt (Figure 5, green outline).

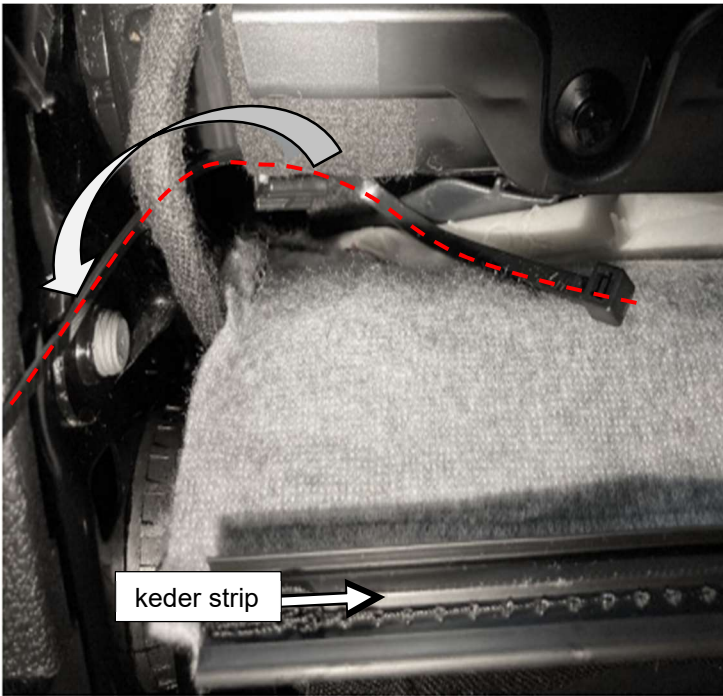


Figure 6 – cable tie routed through fastening clip eyelet.

**NOTE:** The cable tie (Figure 6, red dashed line) is routed behind the seat backrest frame, through the eyelet of the fastening clip (Figure 5, A), and around the seat wiring harness to secure it from damage.

2. Tighten the cable tie and cut off any protrusion (Figure 7). Check the cable tie clip to ensure that it is secured.

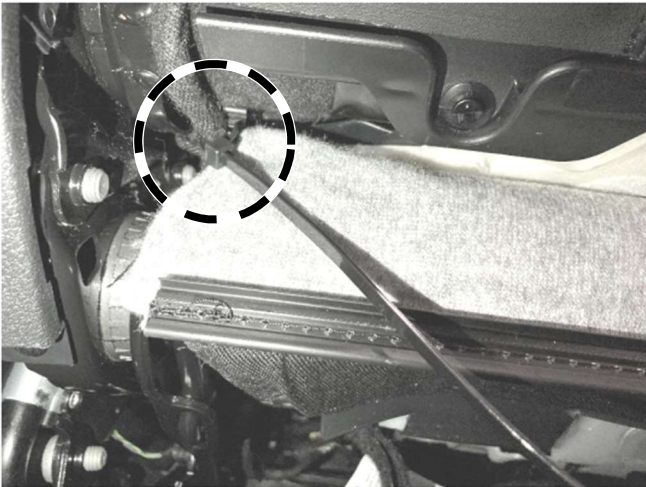
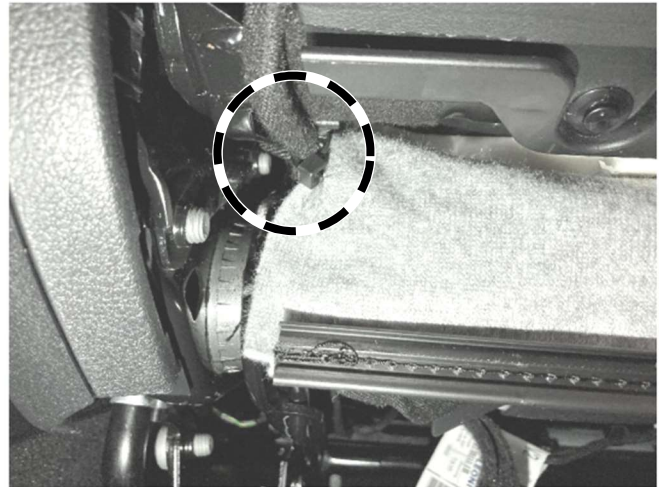


Figure 7



3. Assemble in reverse order.

**Primary Parts Information**

Qty.	Part Name	Part Number
2	Cable tie with fastening clip	A 000 995 76 90

**i** Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

**i** **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

**Warranty Information**

Damage Code	Operation Number	Description	Labor Time (hrs.)
59 900 05	12-2145	On both front seats: Check electrical seat wiring harness for damage; secure with cable tie	0.7
	12-2146*	Repair front seat electrical wiring harness (1)	ZM

\* Repeat operation item as often as necessary

**i** **Note:** *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*