

IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
Po Box 30
MIDDLEBURY, INDIANA 46540-9218

INTERIM OWNER NOTIFICATION

A SECONDARY NOTICE WILL FOLLOW
WHEN THE REMEDY IS AVAILABLE

NHTSA RECALL: 24V370
FR ID: 05-1782

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERTNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

June 2024

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section–

Forest River has decided that a noncompliance, which relates to the motor vehicle safety, exists in certain 2010-2020 Starcraft Prodigy, Quest, and 2013 Rondak School Buses. As such, these vehicles fail to comply with the requirements of *Federal Motor Vehicle Safety Standard (FMVSS) number 221, "School Bus Body Joint Strength."*

Forest River is recalling the defective model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety, continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN is referenced in the attached document(s).
The designated Date range of production is 03/30/2011 through 01/30/2020.

WHAT IS THE NONCOMPLIANCE?

The exterior front roof panel was manufactured with inadequate joint strength.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

A school bus roof panel with inadequate joint strength may separate during a crash, increasing the risk of injury.

WHAT SHOULD YOU DO?

The remedy is currently under development. A second notice will follow once the remedy is available.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(800) 348-7440

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River, Bus LLC
Office of Corporate Compliance