

AUDI DEALER COMMUNICATION

Repair Available - Compliance Recall 941L / Headlamp Control Unit Software

This notice is for: Al

All Dealer Personnel

Date:

May 28, 2024

Issue:

Affected vehicles were equipped with headlight control module software intended for the EU market that may not comply with U.S. and Canada regulatory requirements. The software exhibits ECE-compliant lighting behavior intended for other markets that affects the parking lamp performance when the headlights are turned on and turn signals are activated. There is no loss of low beam, high beam, turn signal, or hazard functionality.

Vehicles with unintended parking lamp performance during turn signal operation may have reduced conspicuity to other vehicles, which may increase the risk of crash.

Repair:

- REPAIR AVAILABLE May 29, 2024 Update the affected control unit with a new data set
- See ELSA and Service References in Elsa2Go for complete repair & claiming instructions
- · Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

Parts Department:

No parts needed.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2024	Q4 SPORTBACK E-TRON	3,683
USA	2022	2024	Q4 E-TRON	14,114
CAN	2022	2024	Q4 SPORTBACK E-TRON	236
CAN	2022	2024	Q4 E-TRON	4,756

^{*}Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa <u>on the day of repair</u> to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.

Notes:

- Schedule owner repairs immediately
- Owner mailing June 2024
- Loaner/rental coverage see campaign circular

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi Customer Protection 941L DLR LAUNCH