

**IMPORTANT SAFETY RECALL
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
NHTSA RECALL NO: 24V356**

June 25, 2024

COMPANY
ATTN: CONTACT
ADDRESS
ADDRESS

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Turtle Top along with Freedman Seating Company (FSC) has decided that a defect which relates to motor vehicle safety exists in certain GO-ES Spacesaver Foldaway Seats manufactured between December 11, 2023 and January 31, 2024. The seat back cushion may become disengaged from the dump mechanism when there is a high load applied to the shoulder portion of the seat belt.

Upon receipt of this Recall Notice, FSC is requesting you provide notification of this Product Recall of the subject seats to your Dealer and Customer/Owner.

To correct this condition, we have developed a simple inspection procedure. If the seat does not pass the inspection then there is an easy remedy. A document and video describing the inspection can be found here:

<http://www.freedmanseating.com/recall/24e026/>

If during the inspection procedure, the seat was found non-compliant, written and video instructions on how to do the repair can be found in the above link. Written instructions are also being sent with this letter.

The repair is expected to take approximately 15 minutes per seat. FSC will reimburse the cost of repairs related to this recall. No parts should be required.

Upon completion of the recall repair work the Customer **must** file a claim with FSC Customer Service for reimbursement referencing FSC Recall #24E026 on the claim.

FSC Recall Contact:

Terry Gogins or Anthony Lee
Customer Service Representative
Freedman Seating Company
4545 W Augusta Blvd
Chicago, IL 60465
800-443-4540

Terry.gogins@freedmanseating.com

Anthony.lee@freedmanseating.com

The form found in the link below must be completed whether repair work was needed or not so that we have a record indicating the vehicle participated in this recall.

<http://www.freedmanseating.com/recall/24e026/>

Should you have any vehicle(s) in inventory that require recall repair work please make certain these vehicles are corrected prior to sale. 49 CFR 577.13 states it is a violation of Federal law for a manufacturer/dealer to deliver a new motor vehicle covered by this notification under sale or lease until the defect is remedied.

If you have any questions pertaining to this recall, please call FSC Customer Service at 800-443-4540. If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590. You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt review.

David Klopp

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Matthew Gaff

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