

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: MINI Recall 24V-xxx: Rear Door Trim Panel
Date: Tuesday, May 14, 2024 4:37:35 PM

Publish Date: May 14, 2024
From: Technical Service
Expiration Date: May 28, 2024

DCSnet Message
Urgent



Subject: **MINI Recall 24V-xxx: Rear Door Trim Panel**

BMW AG has issued a Delivery Stop (effective May 8, 2024) on a small number of Model Year 2025 MINI vehicles that were produced between March 4, 2024, and March 22, 2024.

As of May 14, 2024, this Delivery Stop has been upgraded to a Safety Recall

The left and/or right rear side door panel may not have been produced by the supplier according to specifications. The armrest could become loose and, in a crash, could contact a rear seat occupant, or affect deployment of the thorax air bag.

The revised Bulletin, Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments: [M510324 24V-xyz-RearSideDoorPanel-FAQ-\(14May2024\)
\[1715718805238\].pdf](#)
 [M510324 Recall Notice\[1715718805238\].pdf](#)
 [M510324\[1715718805238\].pdf](#) [M510324 24V-xyz-RearSideDoorPanel-
FAQ-\(14May2024\)\[1715718805238\].pdf](#)
[M510324 Recall Notice\[1715718805238\].pdf](#)
[M510324\[1715718805238\].pdf](#)

Recipients: All, 46580, MINI of Ramsey, All Departments, All Personnel
All, 34910, P & W BMW/MINI of Pittsburgh, All Departments, All Personnel
All, 22081, BMW/MINI of Fort Myers, All Departments, All Personnel
MINI Passenger Cars CC-All



SIM 51 03 24

2024-05-14

RECALL 24V-XXX: REAR DOOR TRIM PANEL

What's New:

- Title changed
- This Delivery Stop has been upgraded to a Safety Recall
- Situation section updated
- Recall Notice and FAQ added

MODEL

E-Series	Model Description	Production Date
U25	MINI Countryman	March 4, 2024 – March 22, 2024

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of May 9, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

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Supporting Materials

[picture_as_pdf M510324 24V-xyz-RearSideDoorPanel-FAQ-\(14May2024\).pdf](#)

[picture_as_pdf M510324 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-xxx: Rear Door Trim Panel – M51 03 24

BMW AG has issued a Delivery Stop (effective May 8, 2024) on a small number of Model Year 2025 MINI vehicles that were produced between March 4, 2024, and March 22, 2024.

As of May 14, 2024, this Delivery Stop has been upgraded to a Safety Recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
24V-xyz
Rear Side Door Panel
Model Year 2025
MINI Countryman
Issue Date: 05/14/2024

Q1. Which MINI models in the US are potentially affected by this Safety Recall?

Certain Model Year 2025 MINI Countryman models in the US are potentially affected.

Q2. What is the specific issue?

The left and/or right rear side door panel may not have been produced by the supplier according to specifications. The armrest could become loose and, in a crash, could contact a rear seat occupant, or affect deployment of the thorax air bag.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have rear side door panel was produced by the supplier according to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by MINI of this Safety Recall that a remedy is available, please contact an authorized MINI dealer to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit miniusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did MINI become aware of the issue?

MINI became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized MINI dealer as soon as possible to have the remedy performed. To locate your nearest authorized MINI dealer, please visit miniusa.com/dealer.

To ensure MINI has the most up-to-date contact and vehicle information, owners should register their vehicle at miniusa.com/ol. Registration is free and will give them access to other information specific for their MINI vehicle. Alternatively, owners can visit miniusa.com/recall and click on **“Manage recall notices and contact information”**.

Q7. How will my vehicle be remedied?

The driver and/or front passenger safety belt system will be checked and, if necessary, replaced for free which should take about one hour.

Q8. Do I have to wait for MINI to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this Safety Recall, please visit miniusa.com/recall.