

IMPORTANT SAFETY RECALL

NHTSA Recall # 24V-337
Transport Canada Recall # 2024-279
Tiffin Recall # TIF-139

July 11, 2024

Lack of Secondary Egress Window

Dear Tiffin Motorhome Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain **2024 and 2025 Byway motorhomes, floor plans 38 BL and 38 CL, built between June 26, 2023, until April 3, 2024.**

Certain motorhomes were not equipped with a secondary means of emergency exit (an egress window) from the bedroom. A lack of secondary egress from the main bedroom could lead to personal injury in the event of an emergency.

Tiffin Motorhomes will replace the standard bedroom window with an egress window.

Owners will be notified by mail about the recall and will be instructed to take their motorhome to a reputable service center **OR** dealer of **their** choice to have the repair completed. Tiffin Motorhomes allows 2 hours for the repair. This recall repair will be completed at no charge to the owner of the motorhome.

To verify a motorhome's involvement in this recall, please visit our website, [TiffinMotorhomes.com](https://www.tiffinmotorhomes.com). Choose the "Dealer Login" page and click on "Vehicle Recall Lookup" and enter the complete 17-digit VIN number. No login or password is needed. To view work instructions, please click on "Flat Rate Manual" and choose "RECALLS" for Model and "RECALLS" for the Section, scroll down to the NHTSA recall number for the recall you are looking for and choose "Show Files" and then download the work instructions.

Please be reminded that it is a violation of Federal law for you to sell or lease any new Tiffin Motorhome covered by this notification until this recall has been performed on the motorhome. Substantial civil penalties apply to violations of this law.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes