

# MACK TRUCKS

## SAFETY RECALL ALERT



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**Subject:** Safety Recall SC0463 Incorrect GAWR Drive Axle Label

**Recall Number:** SRA-M463

**Date:** May 15, 2024

**Applicable Markets:**  U.S.  Canada  Export

**Revised VIN count 9-4-2024**

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### **Description**

Certain vehicles equipped with drive axles equipped with tires as specified by the customer have an incorrect weight value for the drive axle. The drive axle rating of the vehicle is lower than identified on the vehicle label. Improper value shown on the label could subject the vehicle to misuse, which could result in a crash.

Vehicles will be recalled and the remedy program will be to remove the existing incorrect label and replace it with a corrected label.

### **Model and Model Years Affected**

- Certain 2024-2025 Mack MD and TerraPro vehicles manufactured April 17, 2023 through March 20, 2024.

### **Vehicle Quantities**

- 18 vehicles (18 US) • 26 vehicles (26 US)

### **Dealer Responsibilities**

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

### **Notification Release Schedule**

- Vehicle list will be posted on the Trucks Dealer Portal May 15, 2024.
- Owner notification letters will be released on or before July 3, 2024.

### **Contact**

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).