

AIRSTREAM®

419 W. Pike St., Jackson Center, OH 45334

IMPORTANT SAFETY RECALL

Airstream Atlas Touring Coach

NHTSA 24V-314

Date: 6/6/2024

TO: Airstream Dealer

PROBLEM:

It has come to our attention that in certain model year **2023-2024** Atlas touring coaches, there are units that do not have the heat shield installed above the generator. This can expose the subflooring to excessive heat, which could result in a fire, increasing the risk of personal injury and/or property damage.

RANGE OF VEHICLES INVOLVED:

Model year **2023-2024** Atlas touring coaches built between: **August 14, 2023 – March 23, 2024**

Serial Number Range: 307992-311477

Following are the affected units:

307992, 307994, 308002, 309107, 309220, 311298, 311471, 311477

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. The time allowed for repair is 1 hr.

SERVICE ACTION:

The remedy is to install the heat shield to the underside of the subfloor above the generator, per the instructions provided. Please use operation code **TCSBR8931100** when submitting a claim for warranty reimbursement.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

encl. – Owners Letter, Repair Procedure



Rick March

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 24V-314