

Reference Number: GCUS-3-3232

Stop Delivery Order for Safety Recall N242439241 - Driver Airbag May Tear During Deployment

GENERAL MOTORS

DCS6879

URGENT - DISTRIBUTE IMMEDIATELY

Date: May 2, 2024

Subject: Stop Delivery Order for Safety Recall N242439241

Driver Airbag May Tear During Deployment

Models: 2024 Cadillac XT5

STOP DELIVERY ORDER

On February 22, 2024, certain 2024 model year Cadillac XT5 vehicles were placed on a Stop Delivery Order under GM Reference Number N242439240 while the issue was under investigation. General Motors has decided that a defect which relates to motor vehicle safety exists in these vehicles and has notified National Highway Traffic Safety Administration (NHTSA) of a Safety Recall. Vehicles initially placed on Stop Delivery under GM Reference Number N242439240 have now been moved to Safety Recall N242439241.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

These vehicles contain a driver front airbag cushion that may tear during deployment. In the event of a crash causing the driver front airbag to deploy, a tear in the airbag cushion can degrade airbag performance, increasing the risk of injury.

Parts are not currently available, but when parts are available, dealers are to replace the driver front airbag module.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated for this recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. To identify involved vehicles in dealer used inventory, run an Open VIN Report or Field Action Initiation Report using Field Action Reports-GFAM within the Maxis Dealer Application in GlobalConnect.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "05/02/24" under Release Date and "Incomplete – Remedy Not Available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE