



IMPORTANT SAFETY RECALL

Safety Recall: NHTSA # 24V-309
June 2024

«Name»
«Address»
«City» «State» «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2023-2025 Entegra Aspire Class A motorhomes.

***Reason for
this recall***

The camera control module may have been installed upside down and flush to the compartment ceiling, which can allow it to overheat and prevent the camera image from displaying. A camera image that does not display decreases the driver's visibility, increasing the risk of a crash.

***Recall
Remedy***

The remedy consists of replacement of the camera control module. The new camera control module will need to be installed with two brackets in the proper orientation to the compartment ceiling. The remedy will be free of charge to the consumer and will take approximately 1/2 hour to complete.

***What we
need you to
do***

Our records show the following unit as affected by this recall, and is part of the current inventory at your Dealership.

VIN

Federal law requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Motorized Division