



IMPORTANT SAFETY RECALL

May 2024
Highland Ridge: NHTSA # 24V-299
Starcraft RV: NHTSA # 24V-300

«Name»
«Address»
«City», «State» «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect which relates to motor vehicle safety exists in certain Highland Ridge model year 2022-2023 Mesa Ridge TT, Mesa Ridge XLT FW, Open Range TT, Open Range Roamer FW, Silverstar TT, Silverstar XLT FW, and certain Starcraft model year 2023 GSL FW trailers.

***Reason for
this recall***

The LED backlight circuit board in the cooktop range may fail, causing the board to overheat. A circuit board that overheats increases the risk of a fire.

***Recall
Remedy***

The remedy consists of disconnecting and cutting the circuit powering the LED backlights and terminate the wiring. The remedy will take approximately 1/2 hour to complete and will be performed free of charge.

***What we
need you to
do***

Our records show the following unit as affected by this recall, and as part of the current inventory at your Dealership.

VIN

Federal law requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management
Jayco Inc. Towable Division