



DATE: May 2024

TO: Micro Bird Distributors

SUBJECT: Recall 24-107-FUS / NHTSA Recall 24V297

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Micro Bird has decided that a defect which relates to motor vehicle safety exists in 2019-2022 G5 electric school buses.

In certain vehicles, the power steering pressure line may be inadequately connected to the brake Hydroboost unit, which may result in a leak or sudden loss of power steering fluid. Sudden loss of power steering fluid may result in a loss of power steering assist, requiring increased steering effort, and loss of power brake assist, requiring increased force on the pedal to brake, potentially resulting in increased stopping distance. A sudden loss of power steering assist and power brake assist increases the risk of a crash.

To complete this recall, owners will contact you to make an appointment to have their vehicle(s) inspected and, if needed, corrected. Please make sure to order the required lines to have them on hand at the time of the appointment. It may be possible to order a few in advance.

We request that you apply for reimbursement via the GOLS claim system with detailed invoices, a list of repaired vehicles so we can update our files.

Micro Bird Corporation will provide inspection and correction instructions and parts, as well as reimburse labor to mitigate this recall at no charge.

The allotted time to inspect a vehicle is 0.3 hour, and if correction is necessary, 1.1 hour is allotted to correct the defect and clean the engine compartment.

Important: We want to remind you that recalled vehicles must be corrected before you sell, lease, or deliver them; vehicles returned at the end of a lease must be corrected before they can be offered for sale as used vehicles.

We apologize for any inconvenience this situation may cause and we thank you for your cooperation.