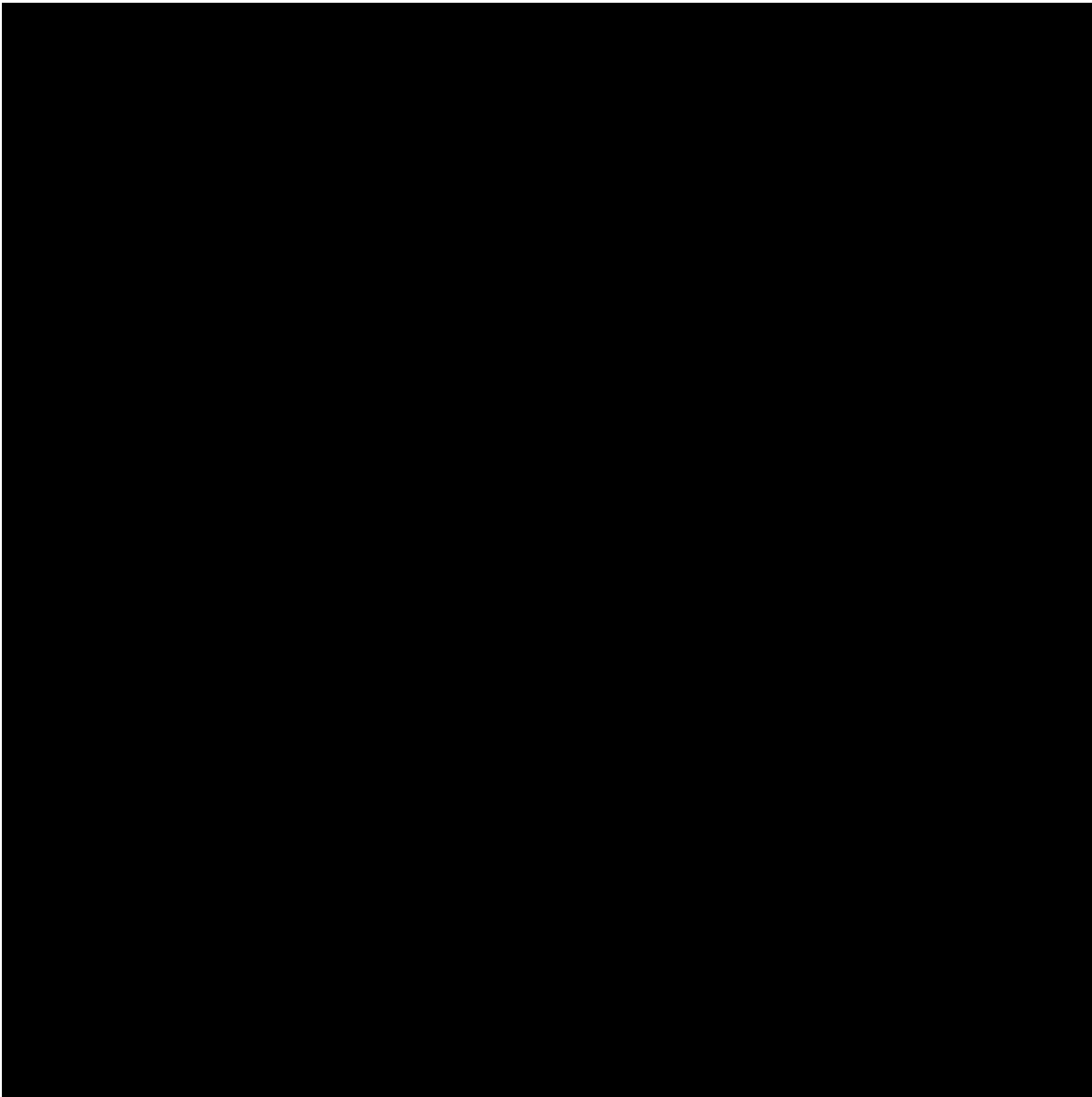


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**From:** [REDACTED] [HMA]  
**Sent:** Friday, May 17, 2024 12:21 PM  
**To:**

**Cc:**



**Subject:** Recall Campaigns 259 & 260: Launching @ 2:00PM TODAY (05/17/2024) - Remedy Available

**Importance:** High

**Follow Up Flag:** Follow up

**Flag Status:** Flagged

 <b>HYUNDAI</b>	<b>Recall Campaigns 259 &amp; 260 Launch</b>
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<u>Recall 259 Title: Rear Motor &amp; Reduction Gear Assembly Replacement</u>  <u>Recall 260 Title: EGR Valve Assembly &amp; Gasket Replacement</u>  <b>Subject:</b>  <b>Remedy Available</b>
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Hello all,

**On May 17th @ 2:00PM**, we are planning to launch the following 2 recall campaigns:

- **Recall Campaign 259 – Rear Motor & Reduction Gear Assembly Replacement**
  - **Model(s)/Model Year(s) Affected (Certain):**
    - 2024MY IONIQ 6 (CE1) vehicles produced between 08/19/2023 – 08/21/2023  
Please note this recall affects only 2 vehicles.
  
- **Recall Campaign 260 – EGR Valve Assembly & Gasket Replacement**
  - **Model(s)/Model Year(s) Affected (Certain):**
    - 2024MY Elantra (CN7) equipped with Nu 2.0L engines produced from 01/11/2024 – 02/18/2024
    - 2024MY Venue (QX) equipped with Gamma 1.6L engines produced from 01/12/2024 – 03/04/2024
    - 2024MY Kona (SX2) equipped with Nu 2.0L engines produced from 01/12/2024 – 02/08/2024

[REDACTED]

- Please load/update VINs **@ 2:00PM TODAY**. I will send you the request shortly.

[REDACTED]

- Please send e-mail message to the HMA field **@ 2:00PM TODAY**. I will send you the request shortly.

[REDACTED],

- Please post DCS Message on Hyundaidealer.com **@ 2:00PM TODAY**. I will send you DCS message contents shortly.

[REDACTED],

- Please post the following on Hyundai Tech Info **@ 2:00PM TODAY**. I will send you the documents shortly.
  - **TSB 24-01-040H** under the ‘Campaign’ section
  - **Dealer Best Practice** under the ‘Service News’ section; supersedes existing one  
Please note there will only be posting needed for recall 260; none needed for 259 due to only 2 vehicles affected, however document has been developed for repair procedure

[REDACTED],


- No action required on your part in terms of GDS events availability.

**HMA Parts** [REDACTED]

- Please ensure the appropriate part(s) ordering measures are put into place if necessary.

If you have any questions or need additional information, please let me know.  
Thank you.

Warranty Campaign Team

 <b>HYUNDAI</b> <b>Technical Service Bulletin</b>	GROUP <b>RECALL</b>	NUMBER <b>24-01-040H</b>
	DATE <b>MAY 2024</b>	MODEL(S) <b>Elantra (CN7) Venue (QX) Kona (SX2)</b>
<b>SUBJECT: EGR VALVE ASSEMBLY &amp; GASKET REPLACEMENT (RECALL 260)</b>		

**★ IMPORTANT**

Vehicle repairs related to safety recalls are critically important and must be performed properly in accordance with TSB procedures. Review this bulletin in its entirety prior to beginning any repair work.

As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must also perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the "Vehicle Information" screen via WebDCS to identify open recalls.

**Description:** The exhaust gas recirculation ("EGR") valve assembly in certain vehicles (listed below) may contain a sensor that was contaminated with solder flux during manufacturing, which could potentially result in an electrical short. An electrical short within the EGR valve could lead to a malfunction of the EGR valve or crank position sensor, both of which reside on the same power circuit, resulting in Malfunction Indicator Lamp illumination (P240F, P404, P0405, P049D, P0642, P0652) and/or a sudden loss of motive power during operation. Follow the information below to replace the EGR valve assembly and gasket.

**Applicable Vehicles (Certain):**

- 2024MY Elantra (CN7) equipped with Nu 2.0L MPI produced from 01/11/2024–02/18/2024.
- 2024MY Venue (QX) equipped with Gamma 1.6L MPI produced from 01/12/2024–03/04/2024.
- 2024MY Kona (SX2) equipped with Nu 2.0L MPI produced from 01/12/2024–02/08/2024.

**Parts Information:**

Model	Part Name	Part Number	Remarks
Venue (QX)	EGR Valve Assembly (includes one gasket)	28410-2M330QQH	Both parts are required to perform the full repair. QTY 1 needed for both.
	Gasket	28492-2M100QQH	
Elantra (CN7) Kona (SX2)	EGR Valve Assembly (includes one gasket)	28400-2J310QQH	Both parts are required to perform the full repair. QTY 1 needed for both.
	Gasket	28492-2J000QQH	



# Technical Service Bulletin

GROUP <b>RECALL</b>	NUMBER <b>24-18-XXXH</b>
DATE <b>MAY 2024</b>	MODEL(S) <b>IONIQ 6 (CE)</b>

**SUBJECT:** REAR MOTOR & REDUCTION GEAR ASSEMBLY REPLACEMENT (RECALL 259)

## ★ IMPORTANT

Vehicle repairs related to safety recalls are critically important and must be performed properly in accordance with TSB procedures. Review this bulletin in its entirety prior to beginning any repair work.

As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must also perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the "Vehicle Information" screen via WebDCS to identify open recalls.

### Description:

Certain 2024 IONIQ 6 (CE1) vehicles are equipped with Motor-Gear Driven Unit ("MGDU") differential gear assemblies containing differential gear bolts that may have been improperly torqued during assembly. The differential gear bolts can loosen over time and damage the MGDU housing and/or reduction gear during operation, which can cause a grinding noise potentially followed by differential lock-up or a sudden loss of motive power.

The service procedure involves replacing the Rear Motor & Reduction Gear Assembly and gaskets.

### Applicable Vehicles (Certain):

- 2024MY IONIQ 6 (CE1) produced between 08/19/2023 – 08/21/2023

## NOTICE

To avoid any potential damage to IONIQ vehicles, this recall can only be performed at IONIQ certified dealers.



Assistant Manager, Campaign Coordination

Hyundai Motor America