

IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 24V272
FR ID: 51-1760

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

May 2024

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section–

Forest River has decided that a safety defect exists in certain 2021-2022 Forest River Cardinal, Wildcat, 2018-2019 Cedar Creek, 2021 Columbus Fifth Wheels, 2023 Continental Cargo, 2021-2024 Dynamax DX3, Dynamax Dynaquest XL Dynamax Isata, 2022-2024 Dynamax Europa, 2021-2023 Dynamax Force Class C Motorhomes, 2021-2024 IBEX, 2022-2024 NOBO Travel Trailers, 2022-2023 Forest River Sandstorm, Shockwave, Stealth Travel Trailers and Fifth Wheel Recreational Vehicles. Forest River is recalling the defective model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN is referenced in the attached document(s).

The designated Date range of production is:

Cardinal Fifth Wheels 12/04/2020 - 10/29/2021
Wildcat Fifth Wheels 6/17/2021 - 11/02/2021
Cedar Creek Fifth Wheels – 5/26/2017 – 06/14/2018
Columbus Fifth Wheels – 06/01/2020 – 06/01/2020
Continental Cargo Trailers – 1/13/2023 – 1/31/2023
Dynamax DX3 Class C Motorhomes - 7/30/2021 - 03/21/2024
Dynamax Dynaquest XL Class C Motorhomes - 06/04/2021 - 04/03/2024
Dynamax Europa Class C Motorhomes - 08/27/2021 - 03/29/2024
Dynamax Force Class C Motorhomes - 07/22/2021 - 10/06/2022
Dynamax Isata Class C Motorhomes - 06/08/2021 - 3/29/2024
IBEX Travel Trailers - 05/19/2021 – 1/31/2024
NOBO Travel Trailers - 09/23/2021 - 1/31/2024
Sandstorm Fifth Wheels and Travel Trailers - 10/6/2021 - 5/1/2023
Shockwave Fifth Wheels and Travel Trailers - 10/22/2021 - 7/17/2023
Stealth Fifth Wheels and Travel Trailers - 10/15/2021 - 5/15/2023

WHAT IS THE DEFECT?

The LED backlight circuit board in the cooktop range may fail, causing the board to overheat.

Note: This recall applies to Suburban cooktops with Red LED Lights only. Suburban recall 24E028.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

A circuit board that overheats increases the risk of a fire.

SERVICE PROCEDURE:

Dealership Service Department procedures can be found on Dealer Connect

IMPORTANT SAFETY RECALL

DEALER REPAIR CODES: Dealer Connect

Prior Authorization is required.

SERVICE CAMPAIGN	UNITED STATES	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
001095	24V272	RC-029-05-00-004530	INSPECTION ONLY	.10 HRS
001095	24V272	RC-029-09-00-004531	INSPECTION AND REMEDY	.30 HRS

HELPFUL CONTACT INFORMATION:

CUSTOMER SERVICE CONTACTS	PHONE	EMAIL
SUBURBAN	(574) 247-9235 OPTION 5	
CARDINAL & WILDCAT	(574) 296-7700	
CEDAR CREEK	(260) 593-4000	
COLUMBUS	(574) 821-1487	columbusservice@forestriverinc.com
CONTINENTAL CARGO	(254) 420-0171	
DYNAMAX	(574) 264-6664	Dynamax-service@forestriverinc.com
IBEX & NOBO	(574) 642-1612	
SANDSTORM, SHOCKWAVE AND STEALTH	(909) 873-3777	

The Recall shall be considered the utmost priority to remedy the 2021-2022 Forest River Cardinal, Wildcat, 2018-2019 Cedar Creek, 2021 Columbus Fifth Wheels, 2023 Continental Cargo, 2021-2024 Dynamax DX3, Dynamax Dynaquest XL Dynamax Isata, 2022-2024 Dynamax Europa, 2021-2023 Dynamax Force Class C Motorhomes, 2021-2024 IBEX, 2022-2024 NOBO Travel Trailers, 2022-2023 Forest River Sandstorm, Shockwave, Stealth Travel Trailers and Fifth Wheel in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2021-2022 Forest River Cardinal, Wildcat, 2018-2019 Cedar Creek, 2021 Columbus Fifth Wheels, 2023 Continental Cargo, 2021-2024 Dynamax DX3, Dynamax Dynaquest XL Dynamax Isata, 2022-2024 Dynamax Europa, 2021-2023 Dynamax Force Class C Motorhomes, 2021-2024 IBEX, 2022-2024 NOBO Travel Trailers, 2022-2023 Forest River Sandstorm, Shockwave, Stealth Travel Trailers and Fifth Wheel listed under this Recall.

If your dealership has already performed the remedy to 2021-2022 Forest River Cardinal, Wildcat, 2018-2019 Cedar Creek, 2021 Columbus Fifth Wheels, 2023 Continental Cargo, 2021-2024 Dynamax DX3, Dynamax Dynaquest XL Dynamax Isata, 2022-2024 Dynamax Europa, 2021-2023 Dynamax Force Class C Motorhomes, 2021-2024 IBEX, 2022-2024 NOBO Travel Trailers, 2022-2023 Forest River Sandstorm, Shockwave, Stealth Travel Trailers and Fifth Wheel, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2021-2022 Forest River Cardinal, Wildcat, 2018-2019 Cedar Creek, 2021 Columbus Fifth Wheels, 2023 Continental Cargo, 2021-2024 Dynamax DX3, Dynamax Dynaquest XL Dynamax Isata, 2022-2024 Dynamax Europa, 2021-2023 Dynamax Force Class C Motorhomes, 2021-2024 IBEX, 2022-2024 NOBO Travel Trailers, 2022-2023 Forest River Sandstorm, Shockwave, Stealth Travel Trailers and Fifth Wheel in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River, Inc.
Office of Corporate Compliance