



MOUNTAIN TOUGH FOUR SEASONS CAMPING

Important Safety Recall

NHTSA 24V-268

Titanium Option Trailers built between 2022 and 2024 with 22" Suburban Ranges

Attention Service Department:

It has come to our attention that certain 22" ranges used in our Titanium Option trailers built between 2022 and 2024 may have a faulty LED printed circuit boards. The Suburban stove LED backlight printed circuit boards (PCB) are not fully coated. The lack of adequate coating in the connection passages between the layers of the PCB can allow liquid from the cooktop surface to accumulate which could result in a short circuit resulting in failure of the PCB. These ranges have red backlit LED lights behind the knobs; blue LED lighted ranges are not affected. These lights will be permanently disabled and the circuit properly terminated. Letters have been sent out to all of our customers with a Titanium trailer built in this time frame and they will be contacting you for the repair. If you have an unsold, stock unit on your lot please perform the Recall repair as soon as possible.

What you need to do:

Follow the instructions from Suburban in their service instruction sheet by using their part kit. You can order the kit by calling Suburban at 423-775-2131 or emailing at Orders@suburban.com. The attached letters and instruction sheet will provide further information.

Part numbers:

Instruction sheet (206346) Repair kit (233759).

Warranty reimbursement:

Use Flat Rate Code 0615-07 for a .3 and file a warranty claim with Outdoors RV using the standard claim form. Please complete and sign, along with the customer signature, the proof of completion letter and send back to Outdoors RV using the postage paid envelope included with the recall notice.

Thank you for your attention to this matter and for your continued support of our customers.

Todd Morton

Assistant Service Manager

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5/17/24

