



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 24V-263
CAN: 2024-217
Safety Advisory: 24-453
April 26, 2024

SAFETY ADVISORY 24-453

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2024 Retreat, Residence, Aspen Trail and Hampton Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for this recall

It has been decided that the vehicles in the recall population may not have the proper clearance between the axle and the frame. Under certain conditions during travel, the axle may come in contact with the frame leading to an increased risk of vehicle crash. The vehicles included in the recall are:

Year	Model	Serial Number Ranges
2024	Retreat 39CLDL, 391CLDL	RW260157 - RW260220
2024	Residence 40CLDL, 401CLDL	RW160184 - RW160243
2024	Aspen Trail 421LOFT	R8921352 - R8922114
2024	Hampton 390PVL	R9330063 - R9330343

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2» «VIN3» «VIN4»
«VIN5» «VIN6» «VIN7» «VIN8»

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #24-453, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada