

AIRSTREAM®

419 W. Pike St., Jackson Center, OH 45334

IMPORTANT SAFETY RECALL

Airstream Pottery Barn

NHTSA Recall 24V257/Transport Canada 2024-220

Date: 5/10/2024

TO: Airstream Dealer

PROBLEM:

The affected **2024 model year Pottery Barn** travel trailers have incorrect information relating to the Federal Motor Vehicle Safety Standard No. 110 "Tire Selection and Rims" listed in the GAWR field of the Federal Certification Label which can cause unintentional overloading, increasing the risk of a crash or property damage.

RANGE OF VEHICLES INVOLVED:

2024 model year Pottery Barn built between 7/24/2023 and 4/1/2024. Serial number range: 569047 to 572426.

Note: Because our VINs do not run in a contiguous series, there will be trailers in the VIN range not affected by the recall.

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement.

Please contact **Airstream Customer Service at 877-596-6111 Ext. 7491** and the labels will be sent at no charge.

Flat Rates:

The time allowed for this repair is 0.20hrs per vehicle to replace the Federal Certification Labels. Please use operation code **TTSBR8930100** when submitting a claim for warranty reimbursement.

SERVICE ACTION:

Replace incorrect labels with the corrected Federal Certification Labels.

encl. – Owners Letter, Repair Procedure



Rick March

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 24V257
Transport Canada Recall No. 2024-220