RECREATIONAL VEHICLE
SAFETY RECALL NOTICE
Safety Recall: US: 24V-256
                                    CAN: **N/A**
Safety Advisory: 24-454
April 17, 2024

KEYSTONE
RV COMPANY

SAFETY ADVISORY 24-454
«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2024 Sunset Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for this recall   It has been decided that the vehicles in the recall population may have a roller shade installed near the stove top instead of a metal mini blind. Under certain conditions while using the stove top, the roller shade can touch the burner leading to an increased risk of fire. The vehicles included in the recall are:

2024 Sunset Travel Trailers, Models 20SS, 253RB, 258RD, 272BH, 330SI

Serial Number Range: RS350744 - RS350821

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»   «VIN2»   «VIN3»   «VIN4»
-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #24-454, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

cc.   National Highway Traffic Safety Administration (NHTSA)
cc.   Transport Canada