

# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
Po Box 30  
MIDDLEBURY, INDIANA 46540-9218

**NHTSA RECALL: 24V253**  
**FR ID: 05-1756**  
**SERVICE CAMPAIGN: B000041**

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

April 2024

## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

*–Forest River motorized and towable products are contained in this section–*

This notice is sent to you in accordance with the requirements of the United States' National Traffic and Motor Vehicle Safety Act. Forest River has decided that a defect, which relates to the motor vehicle safety, exists in certain 2018 Starcraft Candidate II, 2018-2024 Starcraft Allstar, Starcraft Senator II, 2022-2024 Starcraft Senator II MVP, 2023-2024 Champion Challenger, 2022-2024 Eldorado National Advantage, 2023-2024 Elkhart Coach, and 2019-2024 Glaval Universal Transit Buses. Forest River is recalling the defective model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN is referenced in the attached document(s).  
The designated Date range of production is 07/19/2018 through 02/19/2024.

### **SAFETY DEFECT:**

On certain transit buses, the brake lines may not be secured correctly. As a result, the brake lines could become damaged by contact with the frame rail. This could lead to a brake fluid leak and cause reduced braking.

### **EVALUATION OF RISK:**

Reduced braking can cause extended stopping distances and increase the risk of a crash.

### **SERVICE PROCEDURE:**

Dealership Service Department procedures can be found on Dealer Connect

### **WHAT IS THE PART NUMBER OF THE REMEDY KIT?**

05-0200161

### **DEALER REPAIR CODES: Dealer Connect**

UNITED STATES	CANADA	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
24V253	2024-213	RC-007-00-05-004325	INSPECTION ONLY	.08 HRS.
24V253	2024-213	RC-007-00-12-004326	INSPECTION AND REMEDY	.25 HRS

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(800) 348-7440

The Recall shall be considered the utmost priority to remedy the 2018 Starcraft Candidate II, 2018-2024 Starcraft Allstar, Starcraft Senator II, 2022-2024 Starcraft Senator II MVP, 2023-2024 Champion Challenger, 2022-2024 Eldorado National Advantage, 2023-2024 Elkhart Coach, and 2019-2024 Glaval Universal Transit Bus in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2018 Starcraft Candidate II, 2018-2024 Starcraft Allstar,

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Starcraft Senator II, 2022-2024 Starcraft Senator II MVP, 2023-2024 Champion Challenger, 2022-2024 Eldorado National Advantage, 2023-2024 Elkhart Coach, and 2019-2024 Glaval Universal Transit Bus listed under this Recall.

If your dealership has already performed the remedy to 2018 Starcraft Candidate II, 2018-2024 Starcraft Allstar, Starcraft Senator II, 2022-2024 Starcraft Senator II MVP, 2023-2024 Champion Challenger, 2022-2024 Eldorado National Advantage, 2023-2024 Elkhart Coach, and 2019-2024 Glaval Universal Transit Bus, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2018 Starcraft Candidate II, 2018-2024 Starcraft Allstar, Starcraft Senator II, 2022-2024 Starcraft Senator II MVP, 2023-2024 Champion Challenger, 2022-2024 Eldorado National Advantage, 2023-2024 Elkhart Coach, and 2019-2024 Glaval Universal Transit Bus in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

## Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

**Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.**

Sincerely,  
Forest River, Bus LLC  
Office of Corporate Compliance