



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 69GU / Passenger Seat Occupant Detection System Control Module

This notice is for: All Dealer Personnel

Date: May 06, 2024

Issue: Pins inside the passenger seat occupant detection system control module were not soldered to the circuit board correctly. This can lead to an interruption in communication between the passenger seat occupant detection system control module and the airbag control module. In combination with vibrations or similar events, the pins may no longer have contact to the circuit board due to the missing solder connection. If the airbag control unit detects the fault, it switches into fail-safe mode and deactivates the passenger airbag. In a crash, there would be an increased risk of injury to the occupant seated in the front passenger seat if the passenger frontal airbag is switched off or not working.

Precautions If the recall condition occurs, the yellow airbag warning light will illuminate, and the airbag control module switches to the fail-safe mode, deactivating the passenger frontal airbag. If this happens, owners are advised to contact an authorized Audi dealer without delay to have the vehicle diagnosed.

- Repair:**
- REPAIR AVAILABLE – May 07, 2024 - Replace the passenger seat occupant detection system control module.
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: There will be no parts allocation. Please see the campaign circular for ordering details.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2023	2023	A3 SEDAN	2
USA	2023	2023	A4 ALLROAD	1
USA	2024	2024	A8	1
USA	2024	2024	E-TRON QUATTRO	4
USA	2024	2024	E-TRON SPORTBACK QUATTRO	1
USA	2023	2024	Q3	24
USA	2023	2024	Q5	36
USA	2023	2023	Q5 SPORTBACK	1
USA	2023	2024	Q7	9

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

USA	2024	2024	Q8	2
USA	2023	2023	RS5 SPORTBACK	1
USA	2024	2024	RSQ8	1
USA	2023	2023	S5 CABRIOLET	1
USA	2023	2023	S5 SPORTBACK	2
USA	2023	2023	SQ7	1
USA	2023	2023	TT COUPE	2
USA	2023	2023	TT ROADSTER	2
CAN	2023	2023	A4 SEDAN	1
CAN	2023	2024	Q3	8
CAN	2023	2023	Q5	8
CAN	2023	2023	Q5 SPORTBACK	1
CAN	2023	2023	RS5 COUPE	1
CAN	2023	2023	SQ5	1
CAN	2023	2023	SQ7	1

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

- Schedule owner repairs immediately
- Owner mailing – May 2024
- Loaner/rental coverage – see campaign circular

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-