



DATE: April 2024
TO: Micro Bird Distributors
SUBJECT: Recall 24-105-CUC / NHTSA Recall 24V241

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle(s) may contain a defect that could affect the safety of a person.

Micro Bird has decided that a non-conformity which relates to motor vehicle safety exists in a G5, year model 2019, electric vehicle.

In the recalled vehicle, a LIN gateway module (Webasto Cronus) is used to control the high voltage heaters. Under certain circumstances, this gateway module may stop working, resulting in the heating system to not working. In consequence, it is not possible to defrost the windshield before driving. If this happens, the vehicle will no longer comply with the defrosting requirements of Standard #103, "Windshield Defrosting and Defogging." If the vehicle is driven while the windshield has not been defrosted correctly, visibility may be reduced, increasing the risk of accident.

To complete this recall, owners will inspect their vehicle(s), and if the gateway module needs replacing, they will contact you to make an appointment for replacement. Please make sure to order the required gateway modules to have them on hand at the time of the appointment. It may be possible to order a few in advance.

We request that you return us the defective gateway module(s). Application for reimbursement must be filed via the GOLS claim system with detailed invoices, a list of repaired vehicles so we can update our files and pictures of the label identifying the version of the replaced gateway module for each vehicle, each identified with the vehicle number (VIN or stock number). **Please note** that your reimbursement application will be processed only once we have received the defective gateway module(s).

Micro Bird Corporation will provide inspection and correction instructions and parts, as well as reimburse labor to mitigate this recall at no charge. **After inspection, if necessary, the repair consists in replacing the defective gateway module with a new one.**

The allotted time for correction of the defect is 0.4 hour.

Important: We want to remind you that recalled vehicles must be corrected before you sell, lease, or deliver them; vehicles returned at the end of a lease must be corrected before they can be offered for sale as used vehicles.

We apologize for any inconvenience this situation may cause and we thank you for your cooperation.