



New Safety Recall Advanced Communication – 22B

FCA US LLC (FCA US) has announced a safety recall on certain 2024 model year (RU) Chrysler Pacifica and Chrysler Voyager vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may experience a loss of traction control while in cruise control. The Traction Control System (TCS) uses the accelerator pedal position, instead of the calculated throttle position, as an input for system activation. When cruise control is activated, TCS does not function in vehicles with the suspect throttle calibration, because the accelerator pedal is not being depressed. TCS being inactive while cruise control is being used can allow wheel slip in certain low traction conditions, which can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to update TCS software. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC