

## Amy Thomas

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**From:** James Bond  
**Sent:** Tuesday, June 11, 2024 12:39 PM  
**To:** Amy Thomas  
**Subject:** FW: Keystone RV Suburban LED Stove Lights Safety Advisory Campaign 24-452

**Follow Up Flag:** Follow up  
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### JAMES BOND

CATALOG MARKETING EDITOR | CUSTOMER SERVICE

2425 Davis Drive | P.O. Box 2000 | Goshen, IN | 46527-2000  
P: 574.535.1473 | E: [bondj@keystonerv.com](mailto:bondj@keystonerv.com)

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**From:** news@mail.keystonerv.com <news@mail.keystonerv.com>  
**Sent:** Tuesday, June 11, 2024 12:32 PM  
**To:** James Bond <bondj@keystonerv.com>  
**Subject:** Keystone RV Suburban LED Stove Lights Safety Advisory Campaign 24-452

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**KEYSTONE**  
RV COMPANY

### RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: US: **24V-234**  
CAN: **2024-204**

Safety Advisory: 24-452  
June 10, 2024

## Keystone RV Company SAFETY ADVISORY 24-452

Dear Keystone, Dutchmen and Crossroads Dealers,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2021-2023 Montana, 2021-2022 Montana High Country, 2022-2024 Fuzion, 2021 Cruiser, 2024 Aspen Trail LOFT Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

**Reason for this recall:**

It has been decided that the vehicles in the recall population with the Suburban stove LED backlight printed circuit boards (PCB) are not fully coated. The lack of adequate coating in the connection passages between the layers of the PCB can allow liquid from the cooktop surface to accumulate which could result in a short circuit resulting in failure of the PCB. If the PCB fails, it can become overheated and the polyethylene cover of the lights can melt and possibly ignite causing a fire. The vehicles included in the recall are:

**2024 Aspen Trail LOFT, Serial Number Range: R8921150 - R8922348**

**2021 Cruiser, Serial Number Range: M9321337 - M9321881**

**2021-2024 Fuzion, Models: Serial Number Range: NF810000 - RF810067**

**2021-2022 Montana High Country, Serial Number Range: MA743716 - NA742537**

**2021-2023 Montana, Serial Number Range: M4703634 - P4700239**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.**

Please log-in to Key Express for your list of VINs in campaign 24-452.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of the Safety Advisory 24-452](#), which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

**Keystone RV Company**

cc - National Highway Traffic Safety Administration (NHTSA)

cc - Transport Canada

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Keystone RV | 2642 Hackberry Drive, PO Box 2000, Goshen, IN 46527-2000.

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