



**Audi**

# AUDI DEALER COMMUNICATION

## Repair Available – Safety Recall 93VM / High-Voltage Battery Module(s)

**This notice is for:** All Dealer Personnel

**Date:** June 03, 2024

**Issue:** Certain e-tron GT high-voltage batteries may experience short circuits within the battery modules, which can lead to thermal events and, in some cases, fires. A short circuit in the high-voltage battery module can increase the risk of a thermal event or fire.

**Precautions:** As a precaution, the affected vehicles should only be charged to a maximum of 80% of the battery capacity until the recall remedy becomes available and has been completed on the vehicle.

- Repair:**
- REPAIR AVAILABLE – June 04, 2024 - Replace the affected high-voltage battery modules
  - See ELSA and the Service References in Elsa2Go for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** Please see the campaign circular for complete parts ordering information.

**Affected Vehicles:**

| Country | Beginning Model Year | Ending Model Year | Vehicle      | Vehicle Count |
|---------|----------------------|-------------------|--------------|---------------|
| USA     | 2022                 | 2023              | E-TRON GT    | 25            |
| USA     | 2022                 | 2023              | RS E-TRON GT | 8             |

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – May 2024
  - Loaner/rental coverage – see campaign circular

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

*Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*