

# **AUDI DEALER COMMUNICATION**

# Repair Available - Safety Recall 93VN / High-Voltage Battery Module(s)

This notice is for: All Dealer Personnel

Date: June 03, 2024

Issue: Certain e-tron GT high-voltage batteries may experience short circuits within the battery

modules, which can lead to thermal events and, in some cases, fires. A short circuit in

the high-voltage battery module can increase the risk of a thermal event or fire.

**Precautions:** As a precaution, the affected vehicles should only be charged to a maximum of 80% of the battery capacity until the recall remedy becomes available and has been completed

on the vehicle.

Repair: • REPAIR AVAILABLE – June 04, 2024 - REPAIR DESCRIPTION

 See ELSA and Service References in Elsa2Go for complete repair & claiming instructions

Check daily campaign open inventory report or OMD for affected vehicles in inventory

Repair every affected inventory vehicle <u>before delivery to consumers</u>.

**Parts Department:** 

See the campaign circular for complete parts and ordering information.

#### **Affected Vehicles:**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2024	E-TRON GT	798
USA	2022	2024	RS E-TRON GT	215
CAN	2022	2024	E-TRON GT	497
CAN	2022	2023	RS E-TRON GT	209

<sup>\*</sup>Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.

# Notes:

- Schedule owner repairs immediately
- Owner mailing May 2024
- Loaner/rental coverage see campaign circular

### IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

## -END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi Customer Protection 93VN DLR LAUNCH