



To: All Subaru Retailers

From: Subaru of America, Inc.

Date: April 3, 2024

WRA-24 ODS Sensor Replacement and Used Vehicle Inventory

Subaru of America, Inc. has determined that a safety recall for certain 2020-2022 model year Legacy and Outback vehicles to replace all (four) of the Occupant Detection System (ODS) sensors on the front passenger seat. The affected vehicles may be equipped with defective ODS sensors on the front passenger seat, which over time may result in a short circuit. If a short circuit occurs, the SRS airbag system warning lamp will illuminate, and the front passenger airbag may not deploy in certain crashes as designed, increasing the risk of injury to an occupant in the seat.

While Subaru is in the process of obtaining parts for this repair, it will take several months for supply to arrive at retailers. We realize this could affect vehicles in your used car inventory. As it relates only to WRA-24, vehicles in your used car inventory affected by the WRA-24 recall (as reported on the Vehicle Inquiry on Subarunet) may be delivered to a purchaser if the following 3 conditions are met:

1. **Vehicle cannot be represented as qualifying in the Subaru Certified Pre-Owned program:** If the used vehicle is affected by the WRA-24 recall, the vehicle **cannot** be certified through the Subaru Certified Pre-Owned program.
2. **The vehicle does not have the SRS indicator illuminated-** If the vehicle is in your used car inventory and has an SRS light illuminated, the vehicle **should not be sold**. Refer to the WRA-24 retailer announcement for additional information regarding the diagnostic and seat bottom parts ordering process.
3. **The selling retailer discloses information about this safety recall to the purchaser using the Vehicle Disclosure Form-** It is imperative that the purchaser is made aware of the open safety recall on the vehicle and signs the Vehicle Disclosure Form, and initials that they received the WRA-24 Subaru Safety Recall Information as part of the sales process.

The Vehicle Disclosure Form and the WRA-24 Subaru Safety Recall Information sheet can be found on Subarunet in both in the Resources area on the left navigation menu or in Recall & Campaigns, specifically in the WRA-24- ODS Sensor Replacement area of Recall/Campaign Details.

If the above conditions are met, as part of the delivery process we ask the Retailer Sales Department to please do the following:

1. Fill out the Owner Contact and Vehicle Disclosure Form included with this notice if the purchaser agrees to purchase the vehicle in this condition. This form can be found on Subarunet in the Resources area on the left navigation menu or in Recall & Campaigns, specifically in the WRA-24- ODS Sensor Replacement area of Recall/Campaign Details.
2. Print and provide a copy of the Safety Recall Information sheet, also included with this notice. There is an area on the disclosure form the customer will need to initial to acknowledge receipt of the Safety Recall Information sheet. The Safety Recall Information sheet can be found on Subarunet in the Resources area on the left navigation menu or in Recall & Campaigns, specifically in the WRA-24- ODS Sensor Replacement area of Recall/Campaign Details.

3. When remedy parts become available, we ask that the retailer contact the owner to schedule an appointment to complete the WRA-24 recall.
4. Please encourage the purchaser to update their ownership information by visiting Customer Support in the Connect with Us area on Subaru.com.