



To: All Subaru Retailers

From: Subaru of America, Inc. – Service Quality

Date: March 3, 2025

Re: REMINDER: WRA-24 Manual Seat ODS Sensor and Power Seat ODS Sensor Videos

On February 5, Technician Training for the WRA-24 ODS Sensor Replacement Recall was made available in the STAR-U Learning System. These courses are a requirement for Technician Pinnacle 2025 attainment and must be completed by March 5th to meet eligibility for Quarter 1 (Q1) requirements.

The Manual Seat ODS Sensor and Power Seat ODS Sensor videos consist of three (3) parts:

- Manual Seat ODS Sensor Video (106L300136V)
- Power Seat ODS Sensor Video (106L300137V)
- Manual and Power Seat ODS Sensors Video Post Test (106L300138T)

These technical videos provide a step-by-step guide to the WRA-24 service procedure for replacing Occupant Detection System (ODS) strain gauge sensors without removing the seat from the vehicle. The WRA-24 repair procedure does not involve removing the seat from the vehicle, regardless of seat type.

The lower seat frame (power or manual) must remain installed in the vehicle as instructed to keep various components properly aligned. Disassembling and reassembling the lower seat frame outside the vehicle will cause various misalignment concerns. If this occurs, replacement of the lower seat frame will be required and will not be a matter for warranty.

It is imperative that the repair procedure is followed as outlined in the above training video and in the WRA-24 Recall Campaign bulletin on STIS.