

ARA5 Stop Delivery / Recall Campaign- Checking cell block module on high-voltage battery and replace if necessary

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Important information

PORSCHE CENTERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. PORSCHE CENTERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.

Any vehicles delivered to customers before this announcement may be released from Stop Delivery by sending a PRMS Warranty / Campaigns Ticket to Mitchell Grasser. The ticket must have proper documentation of the sale / delivery.

ID Number	ARA5
Affected Models	Taycan (Y1A/Y1B/Y1C)
Affected Model Years	2023-2024
VIN List	Attached
Number of Affected VINs	745
Issue Description	Porsche identified a potential issue in the battery cell modules installed in the high-voltage batteries in the affected vehicles. To address this issue, vehicle battery data will need to be downloaded, and specific modules may need to be replaced, as needed.
What should Porsche Centers do?	Do not deliver any affected vehicles prior to performing the remedy. The remedy is not yet available at this time.
What will Porsche do?	Vehicles will have the remedy performed once it is available. The remedy is not yet available at this time.

TI Number	Not yet available at this time.
Customer letter	To be posted at a later date.
Customer Reactive Statement	Our first priority is the safety and quality of our cars. We recently determined that there is a potential battery issue impacting only certain specific 2020-2024 Taycan vehicles. Most Taycan vehicles are unaffected by these recalls. If a customer's vehicle is affected, they will be notified via an email and a letter. If necessary, out-of-specification battery modules will be replaced and customers will be provided with alternative transportation while their vehicles are being remedied free of charge.

Attachments

1. [VIN_List_Report_ARA5_2024-04-19_V2.xlsx](#)