

ARA4 Recall Campaign - Replacing the cell block module on high-voltage battery

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ID Number	ARA4
Affected Models	Taycan (Y1A/Y1B/Y1C)
Affected Model Years	2020 - 2023
VIN List	Attached
Number of Affected Vehicles	596
Issue Description	Porsche identified a potential issue in the battery cell modules installed in the high-voltage batteries in the affected vehicles. To address this issue, specific modules within the battery will need to be replaced.
What should Porsche Centers do?	Please arrange to have the remedy performed on affected vehicles as soon as it is available. The remedy is not available at this time.
What will Porsche do?	Vehicles will have the remedy performed once it is available. The remedy is not yet available at this time.
TI Number	Not yet available at this time.
Customer Letter	Not yet available at this time.
Customer Reactive Statement	Our first priority is the safety and quality of our cars. We recently determined that there is a potential battery issue impacting only certain specific 2020-2024 Taycan vehicles. Most Taycan vehicles are unaffected by these recalls. If a customer's vehicle is affected, they will be notified via an email and a letter. If necessary, out-of-specification battery modules will be replaced and customers will be provided with alternative transportation while their vehicles are being remedied free of charge.

Attachments

- [1. VIN_List_Report_ARA4_2024-04-19_V2.xlsx](#)

