



**DRAFT**

# Dealer Notification

This notice applies to vehicles sold from your dealership. SALXXXXXXXXXXXXXXXX

**NHTSA Recall Number: 24V-211**

**Safety Recall Campaign # 24V-211 – Vehicle Capacity Weight and Seating Designations**

**Model Year / Vehicle Affected: 2018-2021 Titan Bus. Chevrolet CG33503 and 3500 Express Cutaway vehicles.**

**Dear Titan Bus Dealer.**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Titan Bus has decided that in certain 2018-2021 model year Titan Buses fail to conform to Federal Motor Vehicle Safety Standard No. 110, “Tire and Rim” and 49 CFR Part 567, “Certification.” Vehicles sold through your dealership are included in this Recall action.

**What is the concern?**

Certain 2018-2021 model year Titan Buses were manufactured without a Vehicle Capacity Weight and Seating Designations label. This label was inadvertently omitted during the vehicle assembly process. This condition results in a vehicle non-compliance, as it relates to Federal Motor Vehicle Regulations. There is no direct safety related concern as regarding a vehicle system performance or component failure. Titan Bus advises that due care regarding vehicle passenger loading, and tire operational pressure requirements as defined by the Vehicle Capacity Weight and Seating Designations label.

**What should you do?**

Titan Bus is asking that you, the dealership install the requisite label if the owner is incapable to install on their own at no expense to the owner. The enclosed Technical Service Bulletin (TSB #241004) is included.

**What should you do if you have further questions?**

Please contact the Titan Bus Customer Service Center at 419-596-3202, and one of our representatives will be happy to help you.

Should you have need to contact Titan Bus by mail, please use the following address:

Titan Bus, LLC  
ATTN: Customer Service  
7300 Road 18

Continental, Ohio 45831

Sincerely,

Customer Service Manager

Enclosure:

Technical Service Bulletin TSB #241004