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## **New Safety Recall Advanced Communication – 21B**

FCA US LLC (FCA US) has announced a safety recall on certain 2021 and 2022 Model Year (VF) Ram ProMaster vehicles.

VINs identified as being involved in this campaign are currently live and searchable.  
**Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

### **REASON FOR THIS SAFETY RECALL**

Some of the above vehicles may have left taillamps/turn signal lamps that stop working due to a poor connection in a wire harness. If the vehicle has left taillamps/turn signal lamps that are not working, it may reduce the vehicles visibility to other drivers, which can cause a crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 108 Table I-a which requires Turn Signal Lamps to "Flash when the turn signal flasher is actuated ..." and the Taillamps "Must be activated when the headlamps are activated."

### **SERVICE ACTION**

FCA US will conduct a voluntary safety recall on all affected vehicles. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations  
FCA US LLC