

IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 24V186
FR ID: 215-1747

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

March 2024

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section–

Forest River has decided that a safety defect exists in certain 2023-2024 Coachmen Prism Class C Motorhome Recreational Vehicles. Forest River is recalling the defective model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN is referenced in the attached document(s).

The designated Date range of production is 1/9/2023 through 2/22/2024.

DEFECT/NONCOMPLIANCE:

The FED Tag may indicate a lower count of seat belts than what is installed in the vehicle.

EVALUATION OF RISK:

An incorrect Cargo Carrying Capacity may lead to an operator overloading the vehicle, which may lead to a crash.

SERVICE PROCEDURE:

The Federal Placards for vehicles in your stock inventory are included with this notification. Please follow the instructions listed below for replacement.

Federal Placard Installation:

- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the labels with isopropyl alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

DEALER REPAIR CODES:

PRIOR AUTHORIZATION IS REQUIRED

NHTSA Recall ID	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
24V186	RC-002-01-00-004515	REPLACE FEDERAL PLACARD	.10 HRS

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-8487

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The Recall shall be considered the utmost priority to remedy the 2023-2024 Coachmen Prism Class C Motorhome Recreational Vehicles in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2023-2024 Coachmen Prism Class C Motorhome Recreational Vehicles listed under this Recall.

If your dealership has already performed the remedy to 2023-2024 Coachmen Prism Class C Motorhome Recreational Vehicles, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2023-2024 Coachmen Prism Class C Motorhome Recreational Vehicles in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River, Inc.
Office of Corporate Compliance