

Reference

27016

Model Categories

Road , Off-Road

Priority

No

Subject

Service/Technical

Delivered

20/03/2024

Posted To

General Manager / Business Owner , Technician , Parts / Accessories Coordinator , Sales Executive , Clothing Sales , Sales Manager , Aftersales Manager , Service Leader / Advisor , Accounts / Admin , Marketing Executive

SAFETY RECALL ACTION NOTICE 620 - SPEED TRIPLE RS & SPEED TRIPLE RR

Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the below-referenced models.

Affected Models

SAFETY RECALL ACTION NOTICE 620

ENGINE MANAGEMENT CALIBRATION

<u>MODEL CODE</u>	<u>MODEL</u>	<u>MODEL YEAR</u>
PB1	SPEED TRIPLE RS	2022 - 2024
PJ1	SPEED TRIPLE RR	2022 - 2024


VINs RANGE: AD2117 to BX1752
(All Markets except Brazil)

Key points to this recall are as follows:

- In conditions of high ambient temperature and slow-moving traffic, the radiator fan may surpass its maximum operating temperature, resulting in fan motor failure. The vehicle's temperature gauge and Malfunction Indicator Light (MIL) alert the rider to an elevated temperature level in the vehicle.
- Ignoring the warning light on the instrument panel and continuing to ride at low speeds may potentially cause coolant displacement, which increases the risk of an injury.

WHAT WILL TRIUMPH DO?

To address this condition, Triumph is launching a new recall as described in the **linked** Safety Recall Action Notice. All arrangements for updating of computer systems have been completed.


 Service Recall Action Notice 620 - Engine ECM Calibration.pdf

Notification letters to current customers will be mailed on or shortly after March 20th, 2024 explaining the action and advising owners to return their bikes to a Triumph dealer to have the modification carried out free of charge.

Triumph Motorcycles will be replacing the original engine calibration with a new version, resulting in a lower engine temperature. This repair will be performed free of charge.

WHAT SHOULD YOU DO?

All affected motorcycles are to be checked and, if necessary, repaired in accordance with the Safety Recall Action Notice.

 Service Recall Action Notice 620 - Engine ECM Calibration.pdf

It is imperative that any owner who has purchased an affected machine be contacted by you immediately and asked to return the machine for modification.

Triumph Dealers should take the following actions:

1. Quarantine all unsold motorcycle stock (including motorcycle stock for sale on your website and with 3rd parties) and make arrangements to repair as per the Safety Recall Action Notice prior to any further deliveries to customers.
2. Owners of machines outside of the affected VIN range are not connected with this action and may therefore require reassurance.
3. Using your own records, please contact affected customers to arrange repairs at the earliest convenient opportunity.
4. This action is likely to increase visitor traffic to your showroom and service areas. Please ensure all arrangements are made to best accommodate them.

Please reference Service Recall Action Notice #620 for further details and instructions.

FEDERAL LAW PROHIBITS THE DELIVERY OF A RECALLED MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY HAS BEEN PERFORMED.

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.